

# Jewels of Africa – Exclusive

12 nights / 13 days

Starts Victoria Falls, Zimbabwe / Ends Mozambique

**From US \$ 9330 per person**



# SAFARI SPECIALISTS

P/Bag 0178, Maun, Botswana

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Botswana and Beyond

Day	Location	Accommodation	Transfers / Activities	Meals
1	Victoria Falls, Zimbabwe	<b>Victoria Falls River Lodge,</b> Luxury tented room	Arrive Victoria Falls Airport TBA, meet a lodge representative for the road/ boat transfer to Victoria Falls River Lodge, afternoon activity (time permitting)	L (time permitting), D & SB
2	Victoria Falls, Zimbabwe	<b>Victoria Falls River Lodge</b>	Selected activities included – see 'Inclusions' table below as well as 1x scheduled transfer to Victoria Falls town per day – any additional transfers/activities for own account	B, L, D & SB
3	Chiefs Island, Mombo Concession, Okavango	<b>Chiefs Camp,</b> Luxury tented room	After breakfast road/boat transfer to Victoria Falls and across the border to Botswana's Kasane Airport for the light aircraft flight to Chiefs Camp. Afternoon activity.	B, L, D & SB
4	Chiefs Island, Mombo Concession, Okavango	<b>Chiefs Camp</b>	Game drives, seasonal mokoro excursions (water levels permitting)	B, L, D & SB
5	Okavango Delta	<b>Baines Camp,</b> Luxury safari suite	After breakfast and a possible morning activity (time permitting) light aircraft transfer to Baines Camp for afternoon activity (time permitting)	B, L, D & SB
6	Okavango Delta	<b>Baines Camp</b>	Game drives, night drives, guided walks, seasonal mokoro and boating excursions. Optional elephant interaction activity (not included)	B, L, D & SB
7	Johannesburg, South Africa	<b>African Rock Hotel</b> Standard room	Following breakfast and possible morning activity (flight time permitting) transfer by light aircraft to Maun to connect to the international flight to Johannesburg Airport (NOT INCLUDED). Upon arrival you are met and transferred to African Rock Hotel. Dinner & Breakfast included.	B & D

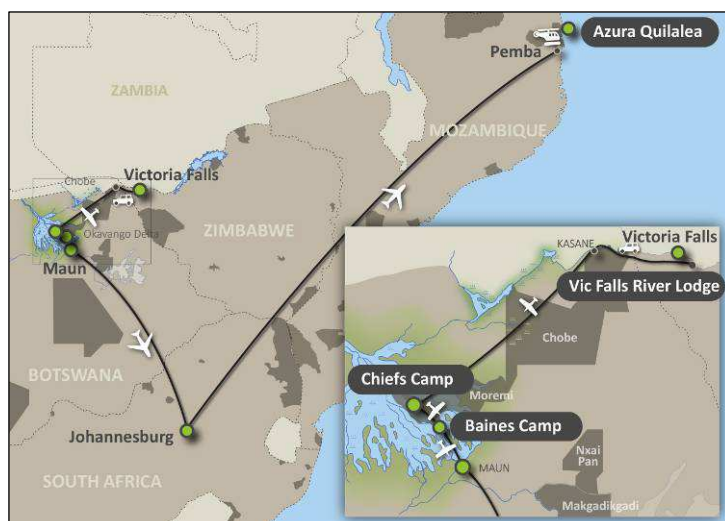
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8	Quilálae Island, Quirimbas Archipelago, Mozambique	<b>Azura Quilálae</b> Sunset Kuzi Villa	After breakfast transfer back to Johannesburg Airport for your flight to Pemba (NOT INCLUDED) and helicopter transfer to Azura Quilálae Island. Rest of the day at your leisure	B, D & SB
9	Quilálae Island Mozambique	<b>Azura Quilálae</b>	Selected inclusions: sunset cocktail, butler/host service, use of snorkelling equipment and kayaks and the baobab walking trails. Additional activities are for your own account: Scuba Diving, snorkelling excursions, fly fishing, surf casting, sport fishing, historical tours and dhow sailing trips.	B, L, D & SB
10	Quilálae Island Mozambique	<b>Azura Quilálae</b>	Activities as above	B, L, D & SB
11	Quilálae Island Mozambique	<b>Azura Quilálae</b>	Activities as above	B, L, D & SB
12	Quilálae Island Mozambique	<b>Azura Quilálae</b>	Activities as above	B, L, D & SB
13	Safari end in Pemba, Mozambique		After breakfast transfer by helicopter back to Pemba for your onward travel arrangements.	B

B=breakfast / L=lunch / D=dinner / SB=selected beverages

## Highlights

- Victoria Falls, Zimbabwe
- Game drives and traditional mokoro excursions on the famous Chiefs Island
- True Okavango Delta experience at Baines
- Optional elephant interaction activity
- Secluded Island Resort in Mozambique



## Cost of the safari 2015

Season	Cost per person sharing	Single supplement*	Average nightly rate per person
01 – 10 January 2015	US \$ 9790 per person	US \$ 1845	US \$ 816 per person per night
11 January – 15 March 2015	US \$ 9320 per person	US \$ 1640	US \$ 777 per person per night
16 March – 30 March 2015	US \$10 090 per person	US \$ 1970	US \$ 841 per person per night
01 April – 14 June 2015	US \$ 10 170 per person	US \$ 1970	US \$ 848 per person per night
15 – 30 June 2015	US \$ 13 170 per person	US \$ 4730	US \$ 1098 per person per night
01 July – 31 August 2015	US \$ 14 050 per person	US \$ 5110	US \$ 1171 per person per night
01 September – 31 October 2015	US \$ 13 170 per person	US \$ 4730	US \$ 1098 per person per night
01 Nov – 20 December 2015	US \$ 10 170 per person	US \$ 1980	US \$ 848 per person per night
21 – 31 December 2015	US \$ 13 170 per person	US \$ 4730	US \$ 1098 per person per night

### Please Note:

- Single supplement is for accommodation only, applicable when travelling with more than 2 guests and excludes a flying surcharge for guests travelling solo – rate available on request
- Please note that where a booking crosses over 2 different rate periods e.g. March & April, neither rate is applicable – please request a special quote

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- The above rate is subject to change due to major currency fluctuations, increases in national park fees and fuel surcharges
- Subject to availability at the time of booking
- Please note that all international/regional flight connections are not included and should be booked by the client
- **Special offer Mozambique - free night** at Azura Quilelea for travel between 16 March – 19 December 2015. Conditions apply so please speak with your consultant
- **Special offer Botswana - free night** available at Chiefs or Baines during April, May, June, September & October 2015. Conditions apply so please speak with your consultant



### Travel for Impact – Responsible Travel

By booking this itinerary, you donate USD\$2 for every night of travel per person on the booking. Your donation goes to **Travel for Impact (TFI)** and ensures that your safari has a meaningful impact on the people who live locally. For more information on giving back to your chosen destination of travel, visit [www.travelforimpact.com](http://www.travelforimpact.com)

Inclusions	Exclusions
<ul style="list-style-type: none"> <li>• 2 nights <b>Victoria Falls River Lodge</b>/Victoria Falls on a full board basis including all meals, selection of local drinks and selected activity inclusions (1 Tour of Falls, 2 lodge activities per day – game drive or Zambezi cruise) and scheduled daily transfer to town 1000-1430 daily</li> <li>• 2 nights <b>Chiefs Camp</b>, Chief's Island, Moremi Game Reserve includes all meals, selected beverages, laundry service, activities/park fees – day game drives and seasonal mokoro excursions</li> <li>• 2 nights <b>Baines Camp</b>, Okavango Delta includes all meals, selected beverages, laundry service, activities/concession fees – day and night game drives, guided walks, and seasonal mokoro excursions and oating water levels permitting</li> <li>• 1 night Africa Rock Hotel, Johannesburg</li> <li>• 5 nights <b>Azura Quilalea</b>, Qurimbas Archipelago, Mozambique - including meals, selected drinks and additional inclusions: sunset cocktail, butler/host service, use of snorkelling equipment and kayaks and the baobab walking trails.</li> <li>• Road transfer Victoria Falls Airport – Victoria Falls River Lodge</li> <li>• Wild Horizons Gold private road transfer Victoria Falls River Lodge to Kasane</li> <li>• Light aircraft transfer Kasane – Chiefs- Baines - Maun</li> <li>• Airport transfer Johannesburg Airport – African Rock Hotel – Johannesburg Airport</li> <li>• Helicopter transfer Pemba – Azura Quilalea - Pemba</li> </ul>	<ul style="list-style-type: none"> <li>• <b>International/Regional Flights:</b> <b>Johannesburg – Victoria Falls</b> <b>Maun – Johannesburg</b> <b>Johannesburg – Pemba</b> <b>Pemba – Johannesburg</b> <b>Contact us for details</b></li> <li>• All extras such as telephone calls/curio shopping/ spa treatments where possible/postage and so forth</li> <li>• Any additional activities/transfers whilst at Victoria Falls River Lodge</li> <li>• Entrance fee to Victoria Falls</li> <li>• Additional spending and transfers in Johannesburg/African Rock Hotel</li> <li>• Additional activities and personal spending in Mozambique/Azura</li> <li>• Premium and imported brand beverages where drinks are included</li> <li>• International flights &amp; taxes</li> <li>• Travel insurance including medical evacuation, cancelation and loss</li> <li>• Visas if required for Botswana , Zimbabwe and Mozambique, please check with your consulate or consultant ** Mozambique visas can no longer be obtained at the point of entry</li> </ul>



## Detailed Itinerary:

Days 1 & 2: VICTORIA FALLS RIVER LODGE, Victoria Falls, Zimbabwe (full board with selected activities)

Travel time: Victoria Falls Airport – Victoria Falls River Lodge  
approx 30 minute road & boat transfer

On arrival at Victoria Falls Airport you are met by a local representative for private road transfer to Victoria Falls River Lodge, where you spend the following 2 nights on a full board basis with selected activities included.

Victoria Falls River Lodge is the first private game lodge to be set in the Zambezi National Park, the luxury tented lodge is situated on the banks of the mighty Zambezi River, just minutes from the Victoria Falls.



The spacious tents, standard, twin and family suites, are set right on the banks of the river. Each en suite tent has been decorated in earthy hues and offers a freestanding bath, sitting area, indoor and outdoor shower and a private viewing deck where one can sit and watch the exceptional wildlife. The main lodge has an open plan design where guests can sit back and relax, under the shade of the thatched roof, as elephants graze along the river line. The Victoria Falls River Lodge takes relaxation one step further offering a selection of in-room massages, pedicures and manicures, the lodge also has a swimming pool and gift shop with an exclusive selection of high quality arts and crafts from talented local artists.

Some of Africa's most amazing animals are right on our doorstep. Elephants, hippo, buffalo, giraffe, zebra, wildebeest, impala and even the occasional big cat can be viewed in the park. Victoria Falls River Lodge offer two daily safari options; the first is to take a river cruise along the Zambezi as you sip a sundowner or head out in a land cruiser to explore the 150,000 acres that make up the Zambezi National Park or take a night drive. For bird watchers, 415 bird species have been recorded in the park – it's a birders haven!

### AREA DESCRIPTION – VICTORIA FALLS

Victoria Falls town lies on the southern bank of the Zambezi River at the eastern end of the Victoria Falls. It is a lovely tourist town which is easy to explore on foot and which offers a wide range of activities from the challenge of white water rafting and bungi jumping, to the awe-inspiring elephant back safaris and sunset cruises. It has something for everyone.

The Victoria Falls are one of the Seven Wonders of the World and is the largest sheet of falling water on earth - a spellbinding and mesmerising spectacle. The sheer mass of water cascading down the 100m drop across nearly 2km makes a thunderous roar and creates a magnificent spray of water that can be seen for miles - hence the local name 'Mosi Oa Tunya' meaning 'the smoke that thunders'.

Access to Victoria Falls is within easy walking distance from the town centre. Water flow over the falls varies throughout the year. The river's annual flood season is February to May when the spray can reach a height of over 400m, this is spectacular from above but it makes it very difficult to see the falls at ground level as it is under a heavy shower/mist. Water levels start dropping in August and are at their lowest October - December when much of the rocky face becomes dry. At times of low water, the falls are best viewed from the Zimbabwe side or from Livingstone Island.

Day 3 & 4: CHIEF'S CAMP, Mombo Concession, Moremi Game Reserve, Botswana

Travel time: Victoria Falls River lodge – Kasane Airport  
Approx: 2 hour road transfer  
Kasane Airport – Chiefs Camp  
Approx: 80 minutes by air

After breakfast, road transfer back to Victoria Falls where you will meet up with a representative who will transfer you across the border to Kasane airport. Here you will meet with your porter and pilot and light aircraft transfer to Chiefs Island. Upon arrival at the airstrip, the guide will drive you to the camp which is a part transfer but also part game drive. You are booked here for 2 nights on a fully inclusive basis.

Please note that the flight is booked on a 'seat rate' basis and therefore flight times are not scheduled until

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*the day prior to flying, the lodge management will arrange your activities and transfers accordingly. Please note that there is a strict luggage restriction on all light aircraft flights of 15kg per person in soft bags, plus hand luggage.*

Chief's Camp is located in the exclusive Mombo concession of the Moremi Game Reserve. The camp is situated on the north-western tip of Chief's Island, in what is termed seasonal Delta. This concession is revered as one of the region's prime game-viewing destinations and is known as the "predator capital" of Africa.



Guest accommodation at Chiefs Camp is comprised of twelve luxury tented rooms, each offering en-suite facilities and a private balcony. Comfort is ensured with five star amenities including ceiling fans, mini bars and hair dryers in each room. The main lodge complex houses the dining area, where world class cuisine is served with African 'flair'. There is an elegant bar, curio shop, library, and on the lower deck a large swimming pool with views across the floodplains where you will often see elephants at close range. In addition Chief's Camp features a luxury secluded spa with a full range of treatments, available for an additional charge.

Game viewing in the Mombo area of Chief's Island is nothing short of spectacular at any given time. Apart from its predators, the area is also renowned for its large concentrations of plains-game, elephant and buffalo. Game-drives are conducted in open 4x4 safari vehicles and mokoro excursions with guided walks are offered seasonally, water level dependant.

### **AREA DESCRIPTION – MOREMI GAME RESERVE – CHIEF'S ISLAND**

Moremi Game Reserve is a rich and diverse wildlife sanctuary within the Okavango Delta. The reserve is unfenced and its boundaries are defined naturally by river systems. The vegetation is varied, with dry land complemented by permanent and seasonal swamplands, resulting in an excellent diversity of both wildlife and birdlife.

Game is more concentrated around the permanent water during the dry season (Apr - Oct) with it becoming very hot in the later months. The heronries become active as the migrant birds return to Botswana from September through November, and general bird watching is excellent throughout the summer months. The rainy season (Nov - Apr) invigorates the lush scenery with wild flowers, dramatic thundershowers, spectacular sunsets and the birthing season brings great predator and prey interaction.

Chief's Island is the largest expanse of solid land in the Okavango Delta, approximately 1000 square kilometres, flanked by the Boro and Santantadibe Rivers. It was incorporated into Moremi Game Reserve in the 1970s, being the former hunting ground of Chief Mowana. Chief's Island incorporates the 'Mombo Concession' which is a game rich area to the north of the island with a good population of lion, leopard, buffalo, elephant, cheetah, wild dog and a huge variety of plains game as well as a small rhino population since the Rhino Rehabilitation Program. It is often referred to as the prime wildlife area in Botswana with only 3 camps having game drive access in the area. Please note that activities are restricted within the national park in accordance with government rules and regulations. These include no driving off-road, no walking and no driving after dark.

**Day 5 & 6: BAINES CAMP, Southern Okavango Delta, Botswana (fully inclusive)**

**Travel time: Chiefs - Baines  
approx 20 min flight**

After breakfast and a possible morning activity, (flight time permitting), light aircraft transfer to Baines Camp in the Okavango Delta, it is a flight of approximately 20 minutes followed by a short game drive through to camp where you spend 2 nights on a fully inclusive basis. Please note that the Elephant Interaction activity with Grey Matters is an optional extra.

Baines Camp, named after the famed nineteenth century explorer and artist Thomas Baines, is located on the Boro River, in a 260 000 acre private concession in the Okavango Delta that neighbours the Moremi Game Reserve.



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Set amongst the shady trees and water of the delta, the small and intimate Baines' Camp features just five luxurious suites set on elevated platforms in the tree line. The elevated suites feature a spacious bedroom and elegant bathroom and are set on wooden decks that offer expansive views over the lagoon, which teems with life. At Baines Camp you have the unique opportunity to sleep under the stars on your fully mobile four poster bed.



The main area features an oversized deck for outdoor dining and offers views over the beautiful lagoon. There is a swimming pool with 2 thatched sala's on either side for your relaxation during the day. The area is superb for viewing all animals and bird species. Guests may explore by land in open-sided 4 X 4 vehicles, often into the night, to discover nocturnal species as well as enjoying water safaris at the gentle pace of a poled mokoro or by safari motorboats (offered most of the year, subject to water levels). They can also undertake walking safaris on foot with skilled, armed professional guides. The choice of activities does not stop there, guests can also experience the unique and educational elephant interaction which is an optional activity and pre-booking is recommended.

### AREA DESCRIPTION – OKAVANGO DELTA

The Okavango Delta is one of the world's largest inland deltas situated in the middle of the largest stretch of continuous sand in the world - the Kalahari basin. This oasis in the middle of the desert is a rich yet fragile ecosystem, providing a life source for an incredible variety of wildlife. A wealth of species have adapted to the contrasting conditions created by living in the harsh Kalahari desert which is transformed annually with the arrival of the delta flood waters originating in Angola.

The Okavango wetland encompasses Moremi Game Reserve and surrounding regions divided into areas known as Private Concessions. These concessions are wildlife management areas, carefully administered to balance the growing community's development and conservation, whilst empowering citizens through sustainable tourism. Many of the exclusive lodges in Botswana are situated within these concessions in the delta, providing an unparalleled wildlife experience - exclusive and remote, avoiding mass tourism and exploitation. Flood levels fluctuate dramatically throughout the year, with high water levels peaking in the central Okavango during the dry winter months and water levels at their lowest during the later summer months, contrary to the seasonal rainfall. The landscape, activities and game viewing vary considerably throughout the delta depending on your location, the season and flood levels. Some areas have larger tracts of permanent dry land which generally means there is more focus on land based activities (game drives) and big game viewing. Lodges situated on islands deep in the delta concentrate more on water activities such as mokoro excursions, walking, boating, fishing and bird watching. Those lodges situated on the outer fringes of the delta, referred to as the 'seasonal' delta, offer varied experiences at different times of the year - more water based during high flood levels and more land based as the flood recedes.

Game is more concentrated around the permanent water during the dry season (Apr - Oct) with it becoming very hot in the later months. The heronries become active as the migrant birds return to Botswana from September through November, and general bird watching is excellent throughout the summer months. The rainy season (Nov - Apr) invigorates the lush scenery with wild flowers, dramatic thundershowers, spectacular sunsets and the birthing season brings great predator and prey interaction.

**Day 7: AFRICAN ROCK HOTEL, Johannesburg South Africa  
(dinner, bed and breakfast basis)**

**Baines – Maun – approx 20 min flight  
Maun – Johannesburg flight (not included)  
Johannesburg Airport – African Rock Hotel  
Approx: 10 min road transfer**

After breakfast and a possible morning activity (flight times permitting), light aircraft flight transfer to Maun for your flight connection to Johannesburg. *Please note the flight to Johannesburg is not included.*

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In the arrivals hall after clearing immigration you are met by a representative from African Rock Hotel holding a board with your name and it is a short road transfer to the guesthouse for your overnight stay on a dinner, bed and breakfast basis. Please note drinks and any extras are for your own account.

This boutique hotel is located 11 kilometres from the Johannesburg International Airport - O.R. Tambo, in the quiet suburb of Kempton Park away from the flight path of arriving and departing planes.



African Rock Hotel has 9 rooms that can accommodate 18 guests. A well established lush tropical garden, a swimming pool and large patio ensures relaxing outdoor living. The interior "look and feel" boosts a successful fusion of African, Western and Oriental design trends and offers a warm, welcoming and relaxing atmosphere. The Blue Hippo Restaurant at African Rock Hotel has a fusion cuisine, Western with an African touch & vice versa. It has quick and easy high way access to Johannesburg, the Sandton area as well as Pretoria. The hotel has a shuttle service to the airport and other destinations, city and country tours booking office and wellness and beauty treatments.

**Day 8 – 12: AZURA QUILALEA, Quirimbas Archipelago, Mozambique (full board and selected activities)**

**Travel Time: Pemba – Azura Quilalea resort  
Approx: 25 min helicopter ride**

After breakfast you will road transfer back to Johannesburg for your flight to Mozambique (flight not included). Upon arrival at Pemba airport you will be met and transferred by helicopter to Azura Quilalea Resort where you are booked for 5 nights on a full board basis with selected drinks and selected additional inclusions: sunset cocktail, butler/host service, use of snorkelling equipment, kayaks, baobab walking trails. Further activities are for your own account.

Quilalea is an idyllic Mozambique island resort nestling in a forgotten corner of Mozambique's Quirimbas Archipelago in the tropical Indian Ocean. Completely uninhabited and surrounded by the sparkling, Azure waters of the warm Indian Ocean, Quilalea is the ideal honeymoon destination for those in search of the perfect romantic island getaway, or the ultimate holiday for those in need of relaxation, adventure and rediscovery.



The nine private villas are constructed from indigenous materials and handcrafted timber. Each villa offers magnificent sea views (either sunset or sunrise facing). The villas feature large windows with magnificent views, spacious bathrooms, air conditioning, ceiling fans and a luxurious king sized bed. The main lodge has an intimate bar, swimming pool and restaurant, though evening meals are usually taken on the beach, or in the privacy of your veranda. Food is first-class at Quilalea, including fresh seafood on the menu daily. Quilalea has a spa built into the rocks over the beach where you can enjoy the Karma Salaama massage while the sea laps gently underneath.

Days can be spent simply soaking up the sun by the swimming pool, on the pristine, white beaches or choose from a selection of optional activities on offer on the island. Diving, snorkelling, fly fishing, surf casting, sport

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fishing, canoeing, island exploration, swimming, historical tours, dhow sailing trips and bird watching are all available on the island. The island has its own marine pavilion, which is a fully equipped fishing and PADI dive centre. Sport fishing and deep-sea angling are offered outside the sanctuary where game fish are plentiful. The warm sea lapping the island has been designated a marine sanctuary, the Quirimbas National Park. With fishing banned in this area fish have had a chance to breed and the coral has thrived.

Diving and snorkelling are excellent and both can be enjoyed by wading in from the beach. Expect to see turtles, eels, sand sharks, sea-cucumbers, and a multitude of colourful reef fish. Humpback whales pass through the islands on their annual migration and can be seen between July and November; dolphins can be observed year round.

Just 15 minutes by boat is the larger island of Sencar. Here you can kayak through the mangrove channels, with access to amazing birdlife and its primate inhabitants. Further afield - an hour or two away – is historic Ibo Island and a visit there is well worth the time and additional fee (not included).

Day 13: SAFARI ENDS PEMBA, Mozambique

Travel Time: Azure Quilalea resort – Pemba  
Approx 25 min helicopter flight

After breakfast transfer by helicopter back to Pemba airport you connect with your onward travel arrangements.

## Special Notes

### Shared Transfers and Activities

Road, boat, air transfers and activities are quoted on a seat basis (on a shared basis and NOT private) unless otherwise requested or specified. Private charters/transfers can however be requested at an additional cost. Passengers may have various stops en-route to a destination adding to the duration of the transfer. International flight connections are accounted for in the daily schedules.

On shared transfers all the flight times are arranged a day before travel to avoid endless schedule changes. The transfer or charter company reserves the right to specify departure and arrival times.

### Weight and Luggage restrictions

Please advise upon requesting a quotation where a traveller **weighs over 100kg**, as well as at time of confirming the booking, as it may be necessary to cost in an additional seat on internal flights for the passenger's safety and comfort.

Luggage is restricted on flight transfers to **20kg per person in soft bags**, which includes all hand luggage and camera equipment. Please refer to your itinerary notes, as in some instances, and in some countries, such as Zambia and Zimbabwe this limitation is decreased to 15kg per person. Please note that luggage in excess of the above restrictions shall result in additional costs for transport and/or storage and should be arranged in advance. Note that laundry can be done on a daily basis at most camps and lodges.

### Health

Please confirm that all Clients are medically fit, in good physical and mental health and that there is nothing which renders him/her unfit to undertake the tour at the time of booking. Any Client with a pre-existing medical condition or illness must declare the true nature of such conditions to the Company before the commencement of the tour. The Client is responsible for attending to any medical condition which he/she may have and must consult with his/her physician in respect of all medical conditions which might be affected by his/her participation in the tour, activities or associated activities.

The Client accepts that certain areas included in the tour are malaria-infected areas and that he/she should take reasonable anti-malaria precautions.

### Insurance

Travel, cancellation and health insurance are highly recommended for all Clients.

### Visas/Passports/Travel Documents

The Client is solely responsible to ensure that his/her passports, visas, insurance cover and vaccination certificates, (and any other travel documents and/or requirements of any nature whatsoever) are valid for the duration of the tour and in the countries to be visited.



### **Arrival and Departure Details**

It is imperative that we have the correct International/Regional arrival and departure details for the clients in order to plan the itinerary and ensure efficient onward transfers. Costs may be incurred if these details are not given on quotation, or if they change subsequently.

## **TERMS AND CONDITIONS**

We require that you have read and understood our full **SAFARI INFORMATION** and **TERMS AND CONDITIONS** before confirming the itinerary and commencing the safari. However we would like to highlight the following important notes.

### **EXCLUSION OF LIABILITY**

In terms of the trading conditions, and any contract(s) concluded pursuant hereto, the Company acts as a booking agent only, for and on behalf of the Client in procuring services. The Company utilizes the products of various travel Subcontractors. The Company does not provide any direct services to the Clients as its services are limited to procuring and compiling tour packages for its clients.

While the Company makes every effort:

- to engage quality Subcontractors among the airlines, hotels, tour operators and other service providers to constitute the itinerary of the tour; and
- to ensure that the various services that constitutes the tour package will be carried out efficiently and as advertised;

it does not have direct control over the provision of services by Subcontractors and shall not be liable for *inter alia* any loss, damage, injury, additional costs, delay or irregularity that may be occasioned by an error or default, act or omission of any Subcontractor in carrying out the logistics of the tour package, or associated activities.

### **Payment Terms**

Bookings must be confirmed in writing by fax, email and/or registered letter and the deposit payment must be received before the Company can confirm in full to all subcontractors. Once the deposit is received and the booking is confirmed, all terms and conditions apply and our cancellation policies will be in immediate effect.

By confirmation of the booking, the Client acknowledges that all terms and conditions of the Company have been provided and accepted.

The full amount of the tour is payable not less than 60 days prior to the date when the tour commences.

In the event that a booking is not paid in full as per the above payment terms the Company reserves the right to refuse the Client(s) participation in the tour, and the client will be liable for any applicable cancellation fees.

### **CANCELLATIONS**

All cancellations should be made in writing and will only be deemed effective upon acknowledgment of receipt by the Company.

Cancellations will be subject to the following penalties:

- 20% of the total booking fee shall be payable immediately upon confirmation.
- 50% of the total booking 45 - 90 days prior to commencement of the tour.
- 100% of the total booking 44 days or less prior to the commencement of the tour.

Standard Cancellation fees shall apply in instances of postponed departure dates.

### **RESERVATIONS**

Please be advised that for any quotes, no provisional bookings have been made unless otherwise specified by your consultant. Accommodation is subject to availability at the time of the booking.

Costs quoted are subject to change at any time due to *inter alia* excessive exchange fluctuations, fuel costs, taxes, levies, government regulations, rate of exchange, and factors that are imposed upon us by our suppliers and government that are beyond our control.

Provisional bookings will be held for a period of 12 days (unless otherwise advised), where after confirmation of the booking and payment of a 20% non-refundable deposit will be required to secure the booking, failing which the booking will be cancelled.

Clients are to advise the Company at the time of requesting a quotation, and of making a booking, of the ages of all children (under the age of 21 and as at the time of travel) that will be participating in the tour,

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together with their date of birth, as not all lodges accept children, and there may be restrictions or conditions applicable. Some properties will require that children under the age of 18 share with an adult.

It is recommended that optional additional activities should be requested at the time of requesting a quotation and/or making the booking, specifically in Livingstone or Victoria Falls e.g. sunset cruise, to guarantee availability of such activities.

All Clients should allow a minimum 2 - 3 hours connection time in Johannesburg for international flights. Please ask your consultant to check your flight details before booking.

With confirmation of the booking the Client accepts that the tour carries inherent risks, and that the Clients voluntarily assume all risks, which are associated with the tour. All Clients will be required to sign indemnities at the various camps/lodges/service providers, and abide by the Operators Code of Conduct in order to ensure their safety.

On confirmation of a booking, the Company requires personal information with respect to each and every Client e.g. Medical Conditions, Dietary requirements, Travel Insurance details and Emergency contact details. Please complete the Booking form on confirmation of a booking. By choosing not to complete and submit this information to the Company the Client will compromise the Company's response time in the event of an emergency.

With confirmation of the booking the Client confirms that he has read, understood and accepted the terms and conditions of the Company and its Subcontractors.