

## Classic Selection – Superior

12 nights / 13 days

Starts Maun, Botswana / Ends Cape Town, South Africa

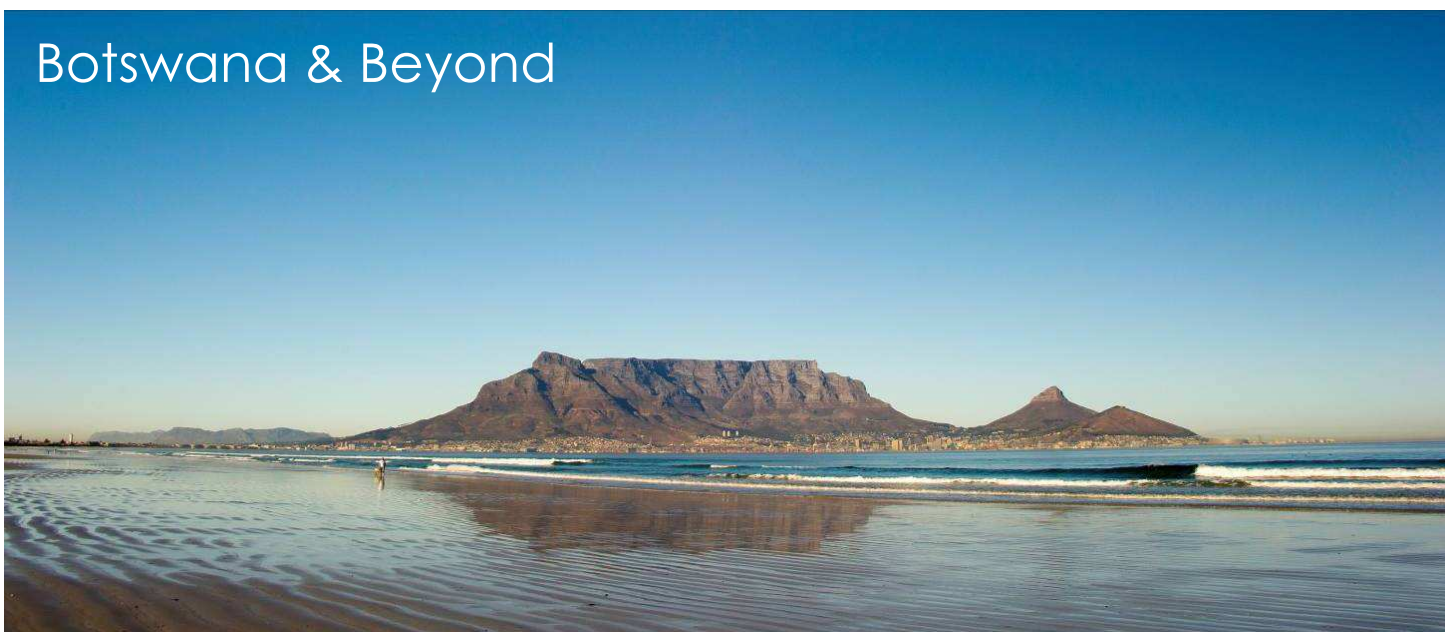
**From US \$ 4720 per person**



P/Bag 0178, Maun, Botswana

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## Botswana & Beyond



Day	Location	Accommodation	Transfers / Activities	Meals
1	Victoria Falls, Zimbabwe	<b>The Elephant Camp</b> Luxury suite	On arrival in Victoria Falls you are met and transfer to The Elephant Camp. Afternoon at leisure or optional activities at own account	L(time permitting) , D & SB
2	Victoria Falls	<b>The Elephant Camp</b>	Including 2 return transfers to Victoria Falls town & meeting the Wild Horizons elephants. All other activities are optional/ own account	B, L, D & SB
3	Chobe National Park area, Chobe River area	<b>Ngoma Safari Lodge</b> Luxury suite	Morning at leisure, transfer across the border into Botswana and then continue out to Ngoma Safari Lodge. Afternoon activity	B, L, D & SB
4	Chobe National Park area, Chobe River area	<b>Ngoma Safari Lodge</b>	Morning and afternoon activities: Game drives in Chobe National Park & Chobe River Cruise, guided walk and night drives in Forest Reserve	B, L, D & SB
5	Okavango Delta, south western area	<b>Kanana Camp</b> Deluxe safari tent	After breakfast and possible morning activity (flight times permitting), transfer to Kasane Airport and connect by light aircraft to the Okavango Delta. Afternoon activity	B, L, D & SB
6	Okavango Delta	<b>Kanana Camp</b>	Morning and afternoon activities: Mokoro excursions, guided walks and motor boating, day and night game drives	B, L, D & SB
7	Okavango Delta, north eastern area	<b>Shinde</b> Deluxe safari tent	After breakfast and possible morning activity (flight times permitting), transfer by light aircraft to Shinde for afternoon activity	B, L, D & SB
8	Okavango Delta	<b>Shinde</b>	Morning and afternoon activities: Mokoro excursions, guided walks and motor boating, day and night game drives	B, L, D & SB
9	Cape Town	<b>Four Rosmead Guesthouse</b> Standard room	Morning activity (flight time permitting) and connect by light aircraft to Maun in time for onward flight to Cape Town (NOT INCLUDED).	B only

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			You are met and transfer from Cape Town Airport to Four Rosmead Guesthouse.	
4	Cape Town	<b>Four Rosmead Guesthouse</b>	Day at leisure in Cape Town – optional activities or car hire can be arranged.	B only
5	Cape Town	<b>Four Rosmead Guesthouse</b>	Day at leisure in Cape Town	B only
6	Cape Town	<b>Four Rosmead Guesthouse</b>	Day at leisure in Cape Town	B only
7	Ends Cape Town International Airport	<b>Ends Cape Town</b>	Following breakfast and morning at leisure, private transfer to Cape Town International Airport in time for onward connections.	B only

B=breakfast / L=lunch / D=dinner / SB=selected beverages

**Highlights**

- Victoria Falls, Zimbabwe - meet the elephants and further optional activities
- Chobe River Cruise and Chobe National park game drives
- Mokoro excursions and guided walks in the Okavango Delta
- Motor boating in the delta
- Cape Town – optional activities



**Cost of the safari 2014/2015**

Season	Cost per person sharing	Single supplement*	Average nightly rate per person
November 2014	US \$ 5560 per person	US \$ 710	US \$ 465 per person per night
December 2014	US \$ 4720 per person	US \$ 360	US \$ 394 per person per night
January **- March 2015	US \$ 5130 per person	US \$ 780	US \$ 428 per person per night
April 2015	US \$ 6230 per person	US \$ 880	US \$ 520 per person per night
May 2015	US \$ 5990 per person	US \$ 730	US \$ 500 per person per night
June 2015	US \$ 6480 per person	US \$ 990	US \$ 540 per person per night
July – August 2015	US \$ 7330 per person	US \$ 1820	US \$ 611 per person per night
Sept - October 2015	US \$ 8420 per person	US \$ 2400	US \$ 702 per person per night
November 2015	US \$ 6290 per person	US \$ 915	US \$ 525 per person per night

**Please Note:**

- Single supplement is for accommodation only, applicable when travelling with more than 2 guests and excludes a flying surcharge for guests travelling solo – rate available on request
- \*Kanana and Shinde camps are closed from: 6 January to 28 February – please contact us for alternative options in the Okavango for travel over this time
- Please note that where a booking crosses over 2 different rate periods e.g. June & July, neither rate is applicable – please request a special quote
- The above rate is subject to change due to major currency fluctuations, increases in national park fees and fuel surcharges. NATIONAL PARK FEES ARE EXPECTED TO INCREASE in 2015
- Included in the rate are relevant specials - Special 4 night Bana Ba Letsatsi package in Botswana included as well as pay 3/stay 4 for select months at Four Rosmead Guesthouse
- Subject to availability at the time of booking

### Botswana Park Fees and Departure Taxes - Increase

Please be aware that the Botswana Park Fees and Airport Departure taxes are expected to increase in 2014/2015. The new fees and implementation date have not yet been confirmed. We will notify you as soon as we receive an update. Regrettably such increases are beyond our control and are excluded from any bookings, provisional or confirmed.



#### Travel for Impact – Responsible Travel

By booking this itinerary, you donate USD\$2 for every night of travel per person on the booking. Your donation goes to **Travel for Impact (TFI)** and ensures that your safari has a meaningful impact on the people who live locally. For more information on giving back to your chosen destination of travel, visit [www.travelforimpact.com](http://www.travelforimpact.com)

Inclusions	Exclusions
<ul style="list-style-type: none"> <li>• 2 nights <b>The Elephant Camp</b>, Victoria Falls/Zimbabwe includes meals, selected beverages, 'Meeting' the Wild Horizons elephants, 2 unguided transfers to Victoria Falls town per day</li> <li>• 2 nights <b>Ngoma Safari Lodge</b>, Chobe area on a fully inclusive basis: all meals, selected beverages, laundry service, activities/ corresponding current park fees*** Chobe River Cruise and game drives in Chobe National park, guided walks and night drives in Forest Reserve</li> <li>• 2 nights <b>Kanana Camp</b>, Okavango Delta on a fully inclusive basis: all meals, selected beverages, laundry service, activities/concession fees – day/night game drives, guided walks, mokoro excursions, motor boating and seasonal heronry</li> <li>• 2 nights <b>Shinde Camp</b>, Okavango Delta on a fully inclusive basis: all meals, selected beverages, laundry service, activities/concession fees – day/ night game drives, guided walks, mokoro excursions, motor boating</li> <li>• 4 nights <b>Four Rosmead</b>, Cape Town, on bed and breakfast only.</li> <li>• Airport transfer Victoria Falls Airport – The Elephant Camp</li> <li>• Private transfer The Elephant Camp - Ngoma Safari Lodge</li> <li>• Airport transfer Ngoma Safari Lodge – Kasane Airport</li> <li>• Light aircraft transfer Kasane – Kanana – Shinde - Maun</li> <li>• Private airport transfer Cape Town International – Four Rosmead – Cape Town International</li> </ul>	<ul style="list-style-type: none"> <li>• Increases to National Park fees in Botswana</li> <li>• Personal spending and items of a personal nature</li> <li>• All extras such as telephone calls/curio shopping/postage</li> <li>• Activities in Victoria Falls</li> <li>• Activities in Cape Town</li> <li>• Drinks and additional meals in Cape town</li> <li>• International flights &amp; taxes (in to Victoria Falls, Maun – Cape Town and out of Cape Town)</li> <li>• Visas and vaccinations if required for Botswana, Zimbabwe and South Africa</li> <li>• Tips &amp; Gratuities</li> <li>• All Travel Insurances</li> <li>• Errors and omissions</li> <li>• Any premium brand or imported beverages where drinks are included</li> </ul>

## Detailed Itinerary:

**Days 1 & 2: THE ELEPHANT CAMP, Victoria Falls, Zimbabwe**  
(full board, selected beverages and Meeting the Wild Horizons Elephants)

**Travel time: Victoria Falls Airport– The Elephant Camp**  
approx 20 min road transfer

Upon arrival at Victoria Falls Airport, you are met by a local representative, and transfer to The Elephant Camp where you are booked for 2 nights in a luxury suite on a full board basis and selected beverages included. Included in your stay are complimentary transfers to town and meeting the Wild Horizons elephants if you are in camp during their evening walk. Any further activities or transfers will be additional for your own account.

Situated on a private concession within and bounded by the Masuwe River and Zambezi gorges, The Elephant Camp has breathtaking views of the Victoria Falls' spray, and the spectacular gorges that separate Zimbabwe from Zambia. The Elephant Camp is a luxury and intimate lodge under canvas within easy reach of Victoria Falls and all its attractions and activities, yet secluded in its own private game reserve so as to allow close-up encounters with wildlife.



The Elephant Camp offers exclusive suite accommodation for only 18 guests in 9 luxury tents. All suites face the gorge and offer a private viewing deck, plunge pool, private lounge area, air-conditioning and fans, mini bar and tea and coffee stations. All suites are mosquito proofed with mosquito nets. The en-suite facilities include a bath as well as an inside and outside shower so that you can shower under the starry skies of Zimbabwe. The main complex with a spacious deck, lounge, bar and dining area is a tented structure leading onto a pool offering sweeping vistas of the Batoka Gorge and at high water level the magnificent spray of the Victoria Falls.

The Elephant Camp offers close interaction with wildlife – in particular elephant at the Wild Horizons Wildlife Sanctuary. All guests will have the opportunity of meeting the elephants at the Wild Horizons Elephant Sanctuary. All other activities on offer in Victoria Falls as well as Spa treatments are available at an additional cost and can be booked at the lodge. The Camp offers two transfers to Victoria Falls town per day at no further costs.

#### AREA DESCRIPTION – VICTORIA FALLS

Victoria Falls town lies on the southern bank of the Zambezi River at the eastern end of the Victoria Falls. It is a lovely tourist town which is easy to explore on foot and which offers a wide range of activities from the challenge of white water rafting and bungi jumping, to the awe-inspiring elephant back safaris and sunset cruises. It has something for everyone. The Victoria Falls are one of the Seven Wonders of the World and is the largest sheet of falling water on earth - a spellbinding and mesmerising spectacle. The sheer mass of water cascading down the 100m drop across nearly 2km makes a thunderous roar and creates a magnificent spray of water that can be seen for miles - hence the local name 'mosi oa tunya' meaning 'the smoke that thunders'. Access to Victoria Falls is within easy walking distance from the town centre. Water flow over the falls varies throughout the year. The river's annual flood season is February to May when the spray can reach a height of over 400m, this is spectacular from above but it makes it very difficult to see the falls at ground level as it is under a heavy shower/mist. Water levels start dropping in August and are at their lowest October - December when much of the rocky face becomes dry. At times of low water, the falls are best viewed from the Zimbabwe side, by helicopter on the 'flight of angels' or from Livingstone Island (Zambian side)

Days 3 & 4: NGOMA SAFARI LODGE, Chobe area  
(Fully Inclusive)

Travel time: The Elephant Camp - Ngoma  
approx 2 hr 45 min road transfer  
including border formalities

Following breakfast you transfer across the border into Botswana, please be sure to have your passports at hand. In Kasane you are met by a representative from Ngoma Safari Lodge and transfer in an open safari vehicle out to the camp, a further 45 minutes, for your 2 night stay on a fully inclusive basis.

Ngoma Safari Lodge is situated within the Chobe Forest Reserve which borders the western edge of Chobe National Park near Ngoma gate and overlooks the Chobe River.



The 8 spacious river facing suites incorporate rustic and ethnic accents with natural materials and finishes

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throughout. Each unit features a spacious internal and external living area, a bath, an inside and outside shower, overhead fans, air conditioning, mini bar, tea/coffee facilities and an open lounge. Each of the suites has a private outdoor area with a plunge pool and magnificent views across the floodplains to the Chobe River. From their rooms, guests have the opportunity to see the famous Chobe elephants, migrating zebra or buffalo grazing on the floodplains, depending on the season.

The central guest area with reception, guest sitting room, dining room and bar area is built adjacent to a magnificent baobab and overlooks the Chobe River. Internet and communication facilities will also be at the central guest area. The lodge also features a swimming pool, sundeck and adjacent viewing platform.

The development of Ngoma Safari Lodge is a joint community and privately- funded project in association with the Chobe Enclave Conservation Trust (CECT) and cultural experiences and interaction with the community are paramount - these include visits to the local school, the clinic and the village.

Further activities on offer include game walks on the concession escorted by an armed Professional Guide, a full day game activity including cruising on the Chobe River, driving within the Chobe National Park and a sumptuous picnic lunch and drinks and night drives in the private concession. The Chobe National Park and River area features over 75 species of mammals and over 450 species of birds – a rich and plentiful wildlife area year round.

### AREA DESCRIPTION - CHOBE

The Chobe River Front is a remarkable wildlife area due to the permanent water source of the Chobe River. However its accessibility from Kasane and neighbouring towns of Victoria Falls and Livingstone has created quite a busy tourist area with larger hotels and lodges than you find in the more remote Okavango Delta. The spectacle of all the animals coming to drink and frolic at the water's edge is one to behold, particularly in the dry season (May - Oct) where water is scarce away from the river. It is an area famous for its abundance of elephants, a variety of predators and, in addition, you are likely to see herds of buffalo and possibly even roan and sable antelope. In the rainy season (Nov - Apr) the game is much less concentrated at the river as the wildlife spread throughout the greater area of Chobe National Park due to availability of surface water from nearby pans.

This assists the vegetation on the riverbanks in recovering from the massive herds that are attracted to the area in the dry months. The summer rains bring beautiful wild flowers, exquisite scenery, impressive bird life and an abundance of young animals usually born around November/December. The spectacular Chobe sunsets alone are worth a visit to the area.

Please note that activities are restricted within the national park in accordance with government rules and regulations: these include no driving off-road, no walking and no driving after dark.

**Days 5 & 6: KANANA CAMP, Private Kanana Concession, south western Okavango Delta, Botswana (fully inclusive)**

**Travel time: Kasane – Kanana approx 75 minute flight**

Following breakfast and a morning activity (time permitting) you are transferred to Kasane Airport from where you travel by light aircraft down to the Okavango Delta, where you are met and it is a short drive through to Kanana Camp where you spend 2 nights on a fully inclusive basis.

*Please note that the flight is booked on a 'seat rate' basis and therefore flight times are not scheduled until the day prior to flying, the lodge management will arrange your activities and transfers accordingly. Please note that there is a strict luggage restriction on all light aircraft flights of 15kg per person in soft bags, plus hand luggage.*

Kanana Camp is set in the south western delta amongst grass covered islands formed by fertile eroded termite hills dotted with fig, palm and jackal berry trees. The Kanana area encompasses a necklace of islands on the Xudum River, northeast of Pom Pom lagoon and is incredibly picturesque with winding waterways meandering through open lagoons.



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This traditional camp has an intimate and personal atmosphere, built among spectacular shade trees of ebony, acacia and sausage tree. It offers eight large safari style tents equipped with tasteful furnishing and private en-suite bathrooms. The main lodge area is on raised decking encircling the trees and offers a dining and sitting area, a cocktail bar and a refreshing plunge pool.

Activities at Kanana include day and night game drives in open safari vehicles, game viewing on mokoro excursions, guided walks, fishing (seasonal), motor boating and sunset cruises. The waterways are lined with reeds and dotted with papyrus and tree islands in this picturesque and tranquil part of the delta, water levels vary throughout the year and therefore the focus of activities, the camp managers will advise guests on the best options during their stay. A wide variety of game frequent the islands around Kanana Camp, including impala, lechwe, leopard, lion and elephant and you may be lucky to see sitatunga whilst boating. Birding all year round is exceptional with regular sightings of Pels Fishing Owl amongst many others. Kanana Camp is one of the few camps in the Delta to have access to a private heronry where many migratory water birds come to nest from July onwards. Birds you will encounter at the heronry include marabou, yellow-bill and open-bill storks. The sight of thousands of nesting birds is mesmerizing and an experience you will not forget.

Days 7 & 8: SHINDE, Private Shinde Concession, north eastern Okavango Delta, Botswana (fully inclusive)

Travel time: Kanana - Shinde  
approx 20 min flight

Following breakfast and a morning activity (time permitting) you are transferred by light aircraft across the delta to Shinde, where you are met and it is a short drive through to camp where you spend 2 nights on a fully inclusive basis.

Shinde is a picturesque hideaway in the wildlife abundant Shinde private concession. The camp is nestled within the shade of ancient jackal berries, water figs and knobthorns and built in a remote and exclusive setting on the edge of the permanent waters of northern Okavango Delta. It is surrounded by clear waterways teeming with birdlife and game, offering a wide variety of activities all year round.



The camp consists of eight large safari style tents on timber decking furnished in elegant African style, featuring open gauze windows and en-suite bathrooms with a separate toilet. The main lodge is known as the 'tree house' and is a multi-tiered structure with the dining room adjoined by stairs and ramps (for wheel chair friendly access) to several lounging areas each offering different aspects across the delta. The boma area at the foot of the lodge provides a meeting point for guests for afternoon tea as well as in the evenings around the campfire. Shinde also features a curio shop and a swimming pool. Within the camp is the Shinde Enclave, a perfect choice for a family or small group. The Enclave is a camp within a camp, and offers guests their own private deck, dining facilities and an exclusive host/guide.

Activities at Shinde include game drives in open 4x4 safari vehicles which offers some of the finest dry land game viewing in Botswana with regular sightings of lion and leopard, game viewing in mokoros (traditional dug-out canoes), guided nature walks, night drives, motor boating and sunset cruises. It is also possible to enjoy a longer outing, by motor boat to the Gadikwe area breeding colonies of herons, egrets, pelicans and storks ( August to December).For the fishing enthusiasts, Shinde provides basic fishing equipment for guests to take on the challenge of the fighting tiger fish in season and you will also find bream, pike and catfish.

### AREA DESCRIPTION – OKAVANGO DELTA

The Okavango Delta is one of the world's largest inland deltas situated in the middle of the largest stretch of continuous sand in the world - the Kalahari basin. This oasis in the middle of the desert is a rich yet fragile ecosystem, providing a life source for an incredible variety of wildlife. A wealth of species have adapted to the contrasting conditions created by living in the harsh Kalahari desert which is transformed annually with the arrival of the delta flood waters originating in Angola.

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The Okavango wetland encompasses Moremi Game Reserve and surrounding regions divided into areas known as Private Concessions. These concessions are wildlife management areas, carefully administered to balance the growing community's development and conservation, whilst empowering citizens through sustainable tourism. Many of the exclusive lodges in Botswana are situated within these concessions in the delta, providing an unparalleled wildlife experience - exclusive and remote, avoiding mass tourism and exploitation. Flood levels fluctuate dramatically throughout the year, with high water levels peaking in the central Okavango during the dry winter months and water levels at their lowest during the later summer months, contrary to the seasonal rainfall. The landscape, activities and game viewing vary considerably throughout the delta depending on your location, the season and flood levels. Some areas have larger tracts of permanent dry land which generally means there is more focus on land based activities (game drives) and big game viewing. Lodges situated on islands deep in the delta concentrate more on water activities such as mokoro excursions, walking, boating, fishing and bird watching.

Game is more concentrated around the permanent water during the dry season (Apr - Oct) with it becoming very hot in the later months. The heronries become active as the migrant birds return to Botswana from September through November, and general bird watching is excellent throughout the summer months. The rainy season (Nov - Apr) invigorates the lush scenery with wild flowers, dramatic thundershowers, spectacular sunsets and the birthing season brings great predator and prey interaction.

**Days 9/10/11 & 12: FOUR ROSMEAD GUESTHOUSE, standard room Cape Town (bed and breakfast)**

**Travel time: Shinde – Maun Airport  
approx 25 minute flight  
Cape Town Airport – Four Rosmead  
Approx 30 minute road transfer**

After breakfast and a possible morning activity (flight time permitting), transfer to Shinde Airstrip to fly by light aircraft to Maun Airport in time for onward flights to Cape Town (FLIGHT TO CAPE TOWN NOT INCLUDED – can be direct or visa Johannesburg depending on the date of travel).

On arrival at Cape Town International Airport you are met and enjoy a private transfer into Cape Town to Four Rosmead Guesthouse where you spend 4 nights on a bed and breakfast basis. Day tours or car hire can be pre-arranged for additional cost.



Four Rosmead enjoys an idyllic location offering 360 degree views of Table Mountain, Lions Head, Signal Hill, Table Bay and the city. There are eight bespoke en-suite bedrooms that include one cottage with a private garden. Five rooms boast mountain or city views, and two rooms open out to a Provencal garden and lily pond. All rooms feature extra length beds in king or queen size, high quality linen, heated towel rails and under-tile heating, bathrobes, air-conditioning, minibar, tea and coffee facilities, a snack selection and WiFi. In room entertainment includes satellite television, a DVD player and iPod docking station. Boasting extraordinary attention to detail, guests are welcomed in the reception room, there is a lounge and dining area (offering vegetarian friendly menu), outside patio areas, landscaped garden, a heated swimming pool with loungers, a pamper spa and off street parking. Interiors are chic, eclectic and contemporary with a distinct African spirit, enhanced by original South African artwork.

Four Rosmead is conveniently located in the old and established area of Cape Town at the foothills of Table Mountain and Signal Hill. The area enjoys convenient proximity to the city, the Table Mountain Cableway, as well as the beaches. The narrow little streets are lined by original Cape buildings, many of which have been beautifully restored, some now housing museums and art galleries, as well as lively sidewalk cafés and highly acclaimed restaurants.

**Day 13: SAFARI ENDS CAPE TOWN AIRPORT, South Africa**

**Travel time: Four Rosmead – Cape Town  
Airport  
approx 30 minute private transfer**

After breakfast and a morning at leisure you are transferred to Cape Town Airport in time for onward connections.

## Special Notes

### Shared Transfers and Activities

Road, boat, air transfers and activities are quoted on a seat basis (on a shared basis and NOT private) unless otherwise requested or specified. Private charters/transfers can however be requested at an additional cost. Passengers may have various stops en-route to a destination adding to the duration of the transfer. International flight connections are accounted for in the daily schedules.

On shared transfers all the flight times are arranged a day before travel to avoid endless schedule changes. The transfer or charter company reserves the right to specify departure and arrival times.

### Weight and Luggage restrictions

Please advise upon requesting a quotation where a **guest weighs over 100kg**, as well as at time of confirming the booking, as it may be necessary to cost in an additional seat on internal flights for the passenger's safety and comfort.

Luggage is restricted on flight transfers to **20kg per person in soft bags**, which includes all hand luggage and camera equipment. Please refer to your itinerary notes, as in some instances, and in some countries, such as Zambia and Zimbabwe this limitation is decreased to 15kg per person. Please note that luggage in excess of the above restrictions shall result in additional costs for transport and/or storage and should be arranged in advance. Note that laundry can be done on a daily basis at most camps and lodges.

### Health

Please confirm that all Clients are medically fit, in good physical and mental health and that there is nothing which renders him/her unfit to undertake the tour at the time of booking.

Any Client with a pre-existing medical condition or illness must declare the true nature of such conditions to the Company before the commencement of the tour. The Client is responsible for attending to any medical condition which he/she may have and must consult with his/her physician in respect of all medical conditions which might be affected by his/her participation in the tour, activities or associated activities.

The Client accepts that certain areas included in the tour are malaria-infected areas and that he/she should take reasonable anti-malaria precautions.

### Insurance

Travel, cancellation and health insurance are highly recommended for all Clients.

### Visas/Passports/Travel Documents

The Client is solely responsible to ensure that his/her passports, visas, insurance cover and vaccination certificates, (and any other travel documents and/or requirements of any nature whatsoever) are valid for the duration of the tour and in the countries to be visited.

### Arrival and Departure Details

It is imperative that we have the correct International/Regional arrival and departure details for the clients in order to plan the itinerary and ensure efficient onward transfers. Costs may be incurred if these details are not given on quotation, or if they change subsequently.

## TERMS AND CONDITIONS

We require that you have read and understood our full **SAFARI INFORMATION** and **TERMS AND CONDITIONS** before confirming the itinerary and commencing the safari. However we would like to highlight the following important notes.

### EXCLUSION OF LIABILITY

In terms of the trading conditions, and any contract(s) concluded pursuant hereto, the Company acts as a booking agent only, for and on behalf of the Client in procuring services. The Company utilizes the products of various travel Subcontractors. The Company does not provide any direct services to the Clients as its services are limited to procuring and compiling tour packages for its clients.

While the Company makes every effort:

- to engage quality Subcontractors among the airlines, hotels, tour operators and other service providers to constitute the itinerary of the tour; and
- to ensure that the various services that constitutes the tour package will be carried out efficiently and as advertised;



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it does not have direct control over the provision of services by Subcontractors and shall not be liable for *inter alia* any loss, damage, injury, additional costs, delay or irregularity that may be occasioned by an error or default, act or omission of any Subcontractor in carrying out the logistics of the tour package, or associated activities.

### **Payment Terms**

Bookings must be confirmed in writing by fax, email and/or registered letter and the deposit payment must be received before the Company can confirm in full to all subcontractors. Once the deposit is received and the booking is confirmed, all terms and conditions apply and our cancellation policies will be in immediate effect.

By confirmation of the booking, the Client acknowledges that all terms and conditions of the Company have been provided and accepted.

The full amount of the tour is payable not less than 60 days prior to the date when the tour commences.

In the event that a booking is not paid in full as per the above payment terms the Company reserves the right to refuse the Client(s) participation in the tour, and the client will be liable for any applicable cancellation fees.

### **CANCELLATIONS**

All cancellations should be made in writing and will only be deemed effective upon acknowledgment of receipt by the Company.

Cancellations will be subject to the following penalties:

- 20% of the total booking fee shall be payable immediately upon confirmation.
- 50% of the total booking 45 - 90 days prior to commencement of the tour.
- 100% of the total booking 44 days or less prior to the commencement of the tour.

Standard Cancellation fees shall apply in instances of postponed departure dates.

### **RESERVATIONS**

Please be advised that for any quotes, no provisional bookings have been made unless otherwise specified by your consultant. Accommodation is subject to availability at the time of the booking.

Costs quoted are subject to change at any time due to *inter alia* excessive exchange fluctuations, fuel costs, taxes, levies, government regulations, rate of exchange, and factors that are imposed upon us by our suppliers and government that are beyond our control.

Provisional bookings will be held for a period of 12 days (unless otherwise advised), where after confirmation of the booking and payment of a 20% non-refundable deposit will be required to secure the booking, failing which the booking will be cancelled.

Clients are to advise the Company at the time of requesting a quotation, and of making a booking, of the ages of all children (under the age of 21 and as at the time of travel) that will be participating in the tour, together with their date of birth, as not all lodges accept children, and there may be restrictions or conditions applicable. Some properties will require that children under the age of 18 share with an adult.

It is recommended that optional additional activities should be requested at the time of requesting a quotation and/or making the booking, specifically in Livingstone or Victoria Falls e.g. sunset cruise, to guarantee availability of such activities.

All Clients should allow a minimum 2 - 3 hours connection time in Johannesburg for international flights. Please ask your consultant to check your flight details before booking.

With confirmation of the booking the Client accepts that the tour carries inherent risks, and that the Clients voluntarily assume all risks, which are associated with the tour. All Clients will be required to sign indemnities at the various camps/lodges/service providers, and abide by the Operators Code of Conduct in order to ensure their safety.

On confirmation of a booking, the Company requires personal information with respect to each and every Client e.g. Medical Conditions, Dietary requirements, Travel Insurance details and Emergency contact details. Please complete the Booking form on confirmation of a booking. By choosing not to complete and submit this information to the Company the Client will compromise the Company's response time in the event of an emergency.

With confirmation of the booking the Client confirms that he has read, understood and accepted the terms and conditions of the Company and its Subcontractors.