

# Family Value Safari – Mid Range

10 nights / 11 days

Starts Livingstone, Zambia / Ends Maun, Botswana

**From US \$ 5330 per adult**



P/Bag 0178, Maun, Botswana

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Day	Location	Accommodation	Transfers / Activities	Meals
1	Livingstone, Victoria Falls Zambian side	<b>Waterberry Farm House</b> Family unit	Arrive Livingstone – eta TBA – road transfer to Waterberry Farm House. Afternoon activity (time permitting).	L (time permitting), D & SB
2	Livingstone, Victoria Falls Zambian side	<b>Waterberry Farm House</b>	Choice of 2 'in-house' activities (see below for options). Further activities at own account.	B, L, D & SB
3	Chobe National Park area	<b>Chobe Elephant Camp,</b> Family chalet	Following breakfast, road/boat transfer across the border into Botswana to Kasane Airport and out to Chobe Elephant Camp (approx further 45 minutes), afternoon activity.	B, L, D & SB
4	Chobe National Park area	<b>Chobe Elephant Camp</b>	Morning and afternoon activity: Game drives in Chobe National park, Cultural village visit (on request), Chobe River cruise.	B, L, D & SB
5	Khwai Community area, bordering Moremi Game Reserve	<b>Machaba Camp,</b> Family tent	After breakfast and possible morning activity (flight time permitting) road transfer to Kasane Airport for light aircraft flight to Machaba Camp. Afternoon activity.	B, L, D & SB
6	Khwai Community area	<b>Machaba Camp</b>	Morning and afternoon activity: Day and night game drives in Khwai Community area, village visit and guided walks (on request and dependant on age of children).	B, L, D & SB
7	Okavango Delta	<b>Kanana Camp</b> Family tent	Following a possible morning activity (flight time permitting), light aircraft flight to Kanana Camp. Afternoon activity.	B, L, D & SB
8	Okavango Delta	<b>Kanana Camp</b>	Morning and night game drives, seasonal motor boating, mokoro excursion and guided walks	B, L, D & SB
9	Central Kalahari Game Reserve	<b>Kalahari Plains</b> Family tent	Following a possible morning activity (flight time permitting), light aircraft flight to Maun and then onwards to Kalahari Plains Afternoon activity.	B, L, D & SB
10	Central Kalahari	<b>Kalahari Plains</b>	Morning and afternoon activity: game drives in	B, L, D & SB

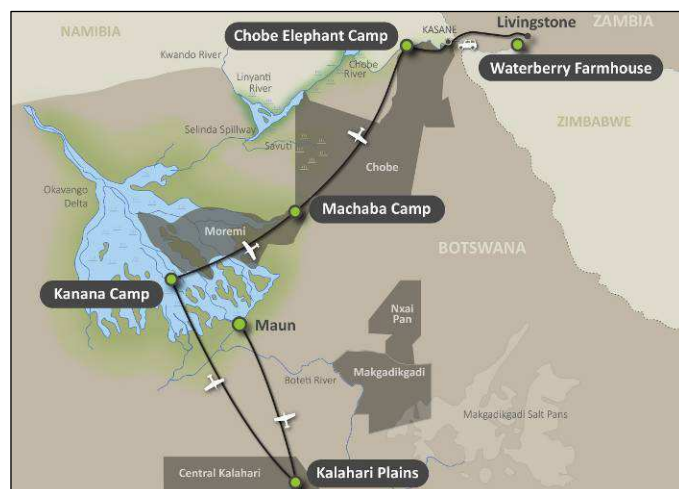
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	Game Reserve		Central Kalahari Game Reserve, Bushmen interaction/walk .	
11	End of arrangements	<b>Safari ends Maun Airport</b>	Following breakfast, light aircraft transfer to Maun for own onwards flight arrangements.	B,

B=breakfast / L=lunch / D=dinner / SB=selected beverages

## Highlights

- Farm house with bush setting on Zambezi River
- Victoria Falls, Zambian side
- Game drives in Chobe National Park
- Chobe River cruise
- Game drives in the Khwai Area as well as the Okavango Delta
- Mokoro excursions, boating and guided walks in the Okavango Delta
- Game drives in Central Kalahari
- San cultural walk



## Cost of the safari 2015

**Rates based on 2 adults/2 children or 2 adults/1 child sharing (family unit)** – any other rooming configuration or number of travellers will result in a change in price

Season	Cost per Adult Sharing	Cost per Child 7 – 11 years	Cost per Child 12 years	Cost per Child 13 up to & including 15
March 2015	US \$ 5330 per adult	US \$ 3960 per child	US \$ 4950 per child	US \$ 5070 per child
April – May 2015	US \$ 6050 per adult	US \$ 4380 per child	US \$ 5520 per child	US \$ 5700 per child
June 2015	US \$ 6050 per adult	US \$ 4380 per child	US \$ 5520 per child	US \$ 5700 per child
July – October 2015	US \$ 6990 per adult	US \$ 5250 per child	US \$ 6320 per child	US \$ 6540 per child
November 2015	US \$ 5750 per adult	US \$ 4220 per child	US \$ 5220 per child	US \$ 5390 per child
December 2015	US \$ 5330per adult	US \$ 3960 per child	US \$ 4950 per child	US \$ 5070 per child

### Please Note:

- Please note that where a booking crosses over 2 different rate periods e.g. Oct & Nov, neither rate is applicable – please request a special quote
- The above rate is subject to change due to major currency fluctuations, fuel surcharges and increases in National park fees
- Subject to availability at the time of booking
- Please note that the child rate is mostly dependent on sharing with one or two full paying adults, in a family room, and rooming configuration varies with availability and children's ages – please discuss with your consultant for specific details as to which rates apply to your family.
- Please enquire for any single room accommodation or cross season travel as individual quote will be required
- Optional pre and post arrangements on request

### Botswana Park Fees and Departure Taxes - Increase

Please be aware that the Botswana Park Fees and Airport Departure taxes are expected to increase in 2015. The new fees and implementation date have not yet been confirmed. We will notify you as soon as we receive an update. Regrettably such increases are beyond our control and are excluded from any bookings, provisional or confirmed.



### Travel for Impact – Responsible Travel

By booking this itinerary, you donate USD\$2 for every night of travel per person on the booking. Your donation goes to **Travel for Impact (TFI)** and ensures that your safari has a meaningful impact on the people who live locally. For more information on giving back to your chosen destination of travel, visit [www.travelforimpact.com](http://www.travelforimpact.com)



Inclusions	Exclusions
<ul style="list-style-type: none"> <li>• 2 nights <b>Waterberry Farm House</b>, Livingstone, Zambia includes meals, selected beverages, laundry service and two in house activities per day from a selection of - Tour of the Falls, sunset cruise, daytime cruise, fishing, island picnic, guided birding, guided village walk, guided tour of town, 1 day entrance fee to Victoria Falls</li> <li>• 2 nights <b>Chobe Elephant Camp</b>, Chobe National park area includes meals, selected beverages, laundry service and activities/corresponding park fees – game drives in Chobe National Park, Chobe River cruise, village visit/walks on request</li> <li>• 2 nights <b>Machaba Camp</b>, Khwai Community area bordering Moremi Game Reserve includes meals, selected beverages, laundry service, activities/ concession fees – day and night game drives in Khwai Community area, guided walks and village visit on request. Please note walking may be restricted and is dependent on child's age at time of travel.</li> <li>• 2 nights <b>Kanana Camp</b>, Okavango Delta includes meals, selected beverages, laundry service, activities – day and night drives, mokoro excursions and guided walks. Please note walking may be restricted and is dependent on child's age at time of travel.</li> <li>• 2 nights <b>Kalahari Plains</b>, Central Kalahari Game Reserve includes meals, selected beverages, laundry service, activities/ concession fees game drives in the Central Kalahari , San Bushmen cultural interaction/walks. Please note walking may be restricted and is dependent on child's age at time of travel.</li> <li>• Road transfer Livingstone Airport – Waterberry Farm House – boat/road transfer across the border into Botswana and Kasane Airport – Chobe Elephant Camp – Kasane Airport</li> <li>• Light aircraft transfer Kasane – Khwai (for Machaba) – Kanana Camp – Kalahari Plains – Maun Airport</li> </ul>	<ul style="list-style-type: none"> <li>• All extras such as telephone calls/curio shopping/postage and so forth</li> <li>• Increases in National Park Fees for 2015 – package calculated on P70 per person per day entry fee in Chobe National Park</li> <li>• Any additional activities in Livingstone</li> <li>• International flights &amp; taxes</li> <li>• Visas if required for travel in Zambia and Botswana</li> <li>• All Travel Insurances</li> <li>• Vaccinations – kindly note that you need to have a valid yellow fever vaccination if you have been to Zambia and thereafter enter South Africa</li> <li>• Premium imported wines, champagnes, spirits &amp; liqueurs where drinks are included</li> <li>• Errors and omissions</li> </ul>

## Detailed Itinerary:

**Days 1 & 2: WATERBERRY FARM HOUSE, Livingstone, Zambia (Full board, selected beverages and activities)**

**Travel time: Livingstone – Waterberry approx 40 minute drive**

On arrival at Livingstone Airport, proceed through customs and immigration, where you are met by a local representative and escorted to Waterberry Farmhouse just outside Livingstone (approximately 40 minutes road transfer). You spend 2 nights at Waterberry Farmhouse on a full board basis with a choice of two selected in-house lodge activities.

Waterberry Farmhouse is situated at Waterberry Lodge on the banks of the Zambezi River about 22 km from Livingstone towards Kazungula, giving you easy access to Kasane as well as Livingstone town and the Victoria Falls. The Farmhouse is an easy 5 minute walk from the main lodge and boasts four bedrooms for private bookings of up to 8 guests making it perfect for families or friends travelling together. With waiters and a boat for exclusive use, the River Farmhouse is a truly an amazing escape near the wonderful Victoria Falls.



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There are two en-suite double rooms at the front of the house which looks out towards the river and feature doors opening out to the gardens. Two twin bedrooms are situated at the back of the house, with bathrooms just outside each bedroom. All bathrooms have a shower, flushing toilet and washbasin, however the en-suite bathrooms also contain large bath tubs.

The large, open-plan living area opens out to the covered verandah and contains a dining and a sitting area in front of an open fireplace. Just behind the dining area is the kitchen, where meals are freshly prepared by the private chef. The large infinity pool is stunning, with the fabulous views looking out onto the Zambezi River. The in house activities are: Tour of Falls, sunset cruise, daytime cruise, fishing, island picnics, guided birding, guided village walk, guided tour of the town and local markets – depending on the rate basis these are included or excluded, check your itinerary for details. All other activities offered in Livingstone can be pre booked or booked at the lodge. Further activities are optional/for your own expense and can be arranged by the lodge or booked in advance including sunset cruises, helicopter flights, canoeing, white water rafting and fishing.

### **AREA DESCRIPTION – LIVINGSTONE**

Livingstone is a historic colonial town most famous for its proximity to the Victoria Falls. The town has experienced a revival in the last decade with the old colonial style buildings which line the shaded main avenue, being renovated and now housing shops, cafes and a variety of local businesses. Livingstone offers a wide range of activities from the challenge of white water rafting and bungi jumping, to the awe-inspiring elephant back safaris and sunset cruises. Livingstone has something for everyone.

The Victoria Falls are one of the Seven Wonders of the World and is the largest sheet of falling water on earth - a spellbinding and mesmerizing spectacle. The sheer mass of water cascading down the 100m drop across nearly 2km makes a thunderous roar and creates a magnificent spray of water that can be seen for miles - hence the local name 'mosi oa tunya' meaning 'the smoke that thunders'. Water flow over the falls varies throughout the year. The river's annual flood season is February to May when the spray can reach a height of over 400m, this is spectacular from above but it makes it very difficult to see the falls at ground level as it is under a heavy shower/mist. Water levels start dropping in August and are at their lowest October - December when much of the rocky face becomes dry. At times of low water, the falls are best viewed from the Zimbabwe side or from Livingstone Island.

**Days 3 & 4: CHOBE ELEPHANT CAMP,**  
**Chobe area (fully inclusive)**

**Travel time: Waterberry – Chobe Elephant Camp**  
**approx 2 hour road/boat transfer**

After breakfast you transfer by road to the Kazungula border post and proceed through Zambian customs, crossing the Zambezi River by boat and are then escorted through Botswana customs. Upon arrival at Kasane Airport you are met by a representative from Chobe Elephant Camp for onwards road transfer to Chobe Elephant Camp (approximately 45 minutes), where you spend the following 2 nights on a fully inclusive basis.

Located high on the edge of a rocky ridge overlooking the famous Chobe River is the newly developed Chobe Elephant Camp. This uniquely designed lodge has been built to take advantage of the incredible views overlooking the sweeping floodplains while offering a comfortable refuge from the harsh African conditions.



This eco-friendly lodge has been entirely constructed from sandbags, the thick sand-filled walls create a natural insulating barrier between the inhabitants and the harsh African climate and enhance the old farm-style feel of the camp. It houses ten standard rooms and one family room and can sleep 24 guests at a time. The main area is an open plan space with a lounge, bar and dining area where a simple elegance and inviting atmosphere prevails.

With a variety of activities that include viewing the regions spectacular wildlife from open safari vehicles or by boat on the Chobe River and experiencing life in the village with the local Sibuya Tribe; a visit to Chobe Elephant Camp offers a wide range of experiences for all guests.

### AREA DESCRIPTION - CHOBE

The Chobe River Front is a remarkable wildlife area due to the permanent water source of the Chobe River. However its accessibility from Kasane and neighbouring towns of Victoria Falls and Livingstone has created quite a busy tourist area with larger hotels and lodges than you find in the more remote Okavango Delta. The spectacle of all the animals coming to drink and frolic at the water's edge is one to behold, particularly in the dry season (May - Oct) where water is scarce away from the river. It is an area famous for its abundance of elephants, a variety of predators and, in addition, you are likely to see herds of buffalo and possibly even roan and sable antelope. In the rainy season (Nov - Apr) the game is much less concentrated at the river as the wildlife spread throughout the greater area of Chobe National Park due to availability of surface water from nearby pans.

This assists the vegetation on the river banks in recovering from the massive herds that are attracted to the area in the dry months. The summer rains bring beautiful wild flowers, exquisite scenery, impressive bird life and an abundance of young animals usually born around November/December. The spectacular Chobe sunsets alone are worth a visit to the area.

Please note that activities are restricted within the national park in accordance with government rules and regulations: these include no driving off-road, no walking and no driving after dark.

**Days 5 & 6: MACHABA CAMP, Khwai Community area bordering Moremi Game Reserve (fully inclusive)**

**Travel time: Chobe Elephant Camp – Kasane  
Airport approx 45 min road transfer  
Kasane – Machaba approx 70 min flight**

Following the morning activity (time permitting) and breakfast you road transfer to Kasane Airport for your onwards light aircraft transfer, south to Khwai Community area (flight approximately 70 minutes). Here you are met by your guide from Machaba for onwards transfer to Machaba Camp, where you spend the following 2 nights a fully inclusive basis.

*Please note that the flight is booked on a 'seat rate' basis and therefore flight times are not scheduled until the day prior to flying, the lodge management will arrange your activities and transfers accordingly. Please note that there is a strict luggage restriction on all light aircraft flights of 15kg per person in soft bags, plus hand luggage.*

Machaba Camp is situated in the game rich Khwai area, on the eastern tongue of the Okavango Delta, and is constructed on the same site as the previous Machaba camp. The name Machaba is the local Setswana name for the Sycamore Fig Tree, the tree of life.



The camp is built in the classic 1950's style, with luxury safari tents, en-suite bathrooms and romantic outdoor showers. All the tents are situated on the ground and the pathways to the tents meander between the large riverine trees. Accommodation is in 10 luxury tents, two of which being family tents and are built into the beautiful riverine tree line on the Khwai River, overlooking the famous Moremi Game Reserve. From these tented verandas one can watch the daily parade of animals coming down to drink at the river in front of camp. The camp has a swimming pool and main 'mess' area tent with a cosy lounge with a small library and open sided dining tent. The informal 'boma' area is the best place to enjoy the evening, around the campfire, listening to the night sounds.

Activities offered include night and day game drives with Professional guides. Walking safaris are available subject to prior arrangements and are safety permitting at the time as Khwai is a busy predator area. In addition community visits can be arranged.

### AREA DESCRIPTION – KHWAI COMMUNITY AREA

Moremi Game Reserve is surrounded by wildlife management areas of the Okavango, with no boundaries between the concessions and the reserve allowing wildlife to move between the woodlands in the wet season when water is plentiful and back to permanent rivers and lagoons in the dry season. The prior inhabitants in the area (the River Bushmen) were moved to the periphery of the reserve, establishing Khwai village near the



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North Gate exit of the park. The Khwai area is managed by the community through the Khwai Development Trust. This area offers the same wildlife experience as the reserve itself. However, a key advantage of being outside the park is the freedom to do walking safaris and night drives as the area is not governed by the same rules.

Breeding herds of elephant move between their browsing areas in the mopane forests and the fresh water of the Okavango. Red lechwe are one of the more unusual antelope species commonly found here. Game is more concentrated around the permanent water during the dry season (Apr - Oct) with it becoming very hot in the later months. The heronries become active as the migrant birds return to Botswana from September through November, and general bird watching is excellent throughout the summer months. The rainy season (Nov - Apr) invigorates the lush scenery with wild flowers, dramatic thundershowers, spectacular sunsets and the birthing season brings great predator and prey interaction.

**Days 7 & 8: KANANA CAMP, Okavango Delta**  
(fully inclusive)

**Travel time: Machaba – Kanana Camp**  
approx 20 min light aircraft transfer

Following a possible morning activity (flight times permitting) and breakfast you transfer across the delta by light aircraft to Kanana Camp, where you spend the following 2 nights on fully inclusive basis.

Kanana Camp is set in the south western delta amongst grass covered islands formed by fertile eroded termite hills dotted with fig, palm and other trees. The Kanana tract encompasses a necklace of islands on the Xudum River, northeast of Pom Pom lagoon and is incredibly picturesque with winding waterways meandering through open lagoons.



This traditional camp has an intimate and personal atmosphere, built among spectacular shade trees of ebony, acacia and sausage tree. It offers eight large safari style tents equipped with tasteful furnishing and private en-suite bathrooms. The main lodge area is on raised decking encircling the trees and offers a dining and sitting area, a cocktail bar and a refreshing plunge pool. The campfire area has wonderful ambience, white river sand and surrounded by water when the delta is in full flood.

Activities at Kanana include day and night game drives in open 4x4 safari vehicles, game viewing on mokoro excursions, guided walks, fishing (except in breeding months January and February), motor boating and sunset cruises. The waterways are lined with reeds and dotted with papyrus and tree islands in this picturesque and tranquil part of the delta, water levels vary throughout the year and therefore the focus of activities, the camp managers will advise guests on the best options during their stay. A wide variety of game frequent the islands around Kanana Camp, including impala, lechwe, leopard, lion and elephant and you may be lucky to see sitatunga whilst boating.

Birding all year round is exceptional with regular sightings of Pels Fishing Owl amongst many others. Kanana Camp is one of the few camps in the Delta to have access to a private heronry where many migratory water birds come to nest from July onwards. Birds you will encounter at the heronry include marabou, yellow-bill and open-bill storks. The sight of thousands of nesting birds is mesmerizing and an experience you will not forget.

### **AREA DESCRIPTION – OKAVANGO DELTA**

The Okavango Delta is one of the world's largest inland deltas situated in the middle of the largest stretch of continuous sand in the world - the Kalahari basin. This oasis in the middle of the desert is a rich yet fragile ecosystem, providing a life source for an incredible variety of wildlife. A wealth of species have adapted to the contrasting conditions created by living in the harsh Kalahari desert which is transformed annually with the arrival of the delta flood waters originating in Angola.

The Okavango wetland encompasses Moremi Game Reserve and surrounding regions divided into areas known as Private Concessions. These concessions are wildlife management areas, carefully administrated to balance the growing community's development and conservation, whilst empowering citizens through sustainable tourism. Many of the exclusive lodges in Botswana are situated within these concessions in the delta, providing an unparalleled wildlife experience - exclusive and remote, avoiding mass tourism and

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Flood levels fluctuate dramatically throughout the year, with high water levels peaking in the central Okavango during the dry winter months and water levels at their lowest during the later summer months, contrary to the seasonal rainfall. The landscape, activities and game viewing vary considerably throughout the delta depending on your location, the season and flood levels. Some areas have larger tracts of permanent dry land which generally means there is more focus on land based activities (game drives) and big game viewing. Lodges situated on islands deep in the delta concentrate more on water activities such as mokoro excursions, walking, boating, fishing and bird watching. Those lodges situated on the outer fringes of the delta, referred to as the 'seasonal' delta, offer varied experiences at different times of the year - more water based during high flood levels and more land based as the flood recedes.

Game is more concentrated around the permanent water during the dry season (Apr - Oct) with it becoming very hot in the later months. The heronries become active as the migrant birds return to Botswana from September through November, and general bird watching is excellent throughout the summer months. The rainy season (Nov - Apr) invigorates the lush scenery with wild flowers, dramatic thundershowers, spectacular

**Days 8 & 9: KALAHARI PLAINS, Central Kalahari Game Reserve (fully inclusive)**

**Travel Time: Kanana – Kalahari Plains  
Approx 30 minutes light aircraft transfer**

sunsets and the birthing season brings great predator and prey interaction.

Following a possible morning activity (flight times permitting) and breakfast you transfer by light aircraft first to Maun and then onwards to Kalahari Plains in the Central Kalahari Game Reserve, where you spend the following 2 nights on fully inclusive basis.

Kalahari Plains Camp is situated in a remote part of the diverse and productive Central Kalahari Game Reserve (CKGR) and offers some of the best summer wildlife viewing opportunities in Africa. Located in the Kalahari Desert biome in the central part of Botswana, this reserve is the largest conservation area in this country and at 5 million hectares (12 million acres), one of the largest in the world.



Kalahari Plains Camp is perfectly situated on an immense pan just 20km from Deception Valley and comprises 10 en-suite canvas units with a sleep-out above each - from which to enjoy the night skies. The main area consists of a lounge, dining area and central bar - with a separate swimming pool and deck area. The tents and main area are all raised off the ground to catch the breeze and take in the sweeping, spacious views across the Kalahari. Solar power provides electricity and hot water, and the innovative insulated canvas walls and roof keep the temperatures inside the units comfortable.

Thanks to the diversity of habitats, healthy game populations move through the area and are present to a greater or lesser degree all year long. But it is the summer months (end-November to April) with the advent of their rains that the desert truly comes to life. Short grasses attract plains game such as springbok, gemsbok and wildebeest converge in their hundreds and thousands here to feed, which attracts predators such as lion and cheetah. Guided game drives unlock the fascinating wildlife treasures found in this wonderful area with excellent cheetah viewing a regular feature. San Bushman experiences provide insights into the unique culture of this fascinating people.

The concession is located in the northern Kalahari plains of the Central Kalahari Game Reserve (CKGR) where broad-leaved and acacia savannah mosaics dominate the landscape. The CKGR is one of the biggest protected areas in Africa and holds significant populations of large predators such as lion, cheetah and brown hyena.

**Day 10: SAFARI ENDS in Maun**

**Travel time: Kalahari Plains – Maun Airport  
approx 45 min light aircraft transfer**

Following breakfast you will transfer by light aircraft transfer to Maun for own onwards flight arrangements.

## Special Notes

### Shared Transfers and Activities

Road, boat, air transfers and activities are quoted on a seat basis (on a shared basis and NOT private) unless otherwise requested or specified. Private charters/transfers can however be requested at an additional cost. Passengers may have various stops en-route to a destination adding to the duration of the transfer. International flight connections are accounted for in the daily schedules.

On shared transfers all the flight times are arranged a day before travel to avoid endless schedule changes. The transfer or charter company reserves the right to specify departure and arrival times.

### Weight and Luggage restrictions

Please advise upon requesting a quotation where a traveller **weighs over 100kg**, as well as at time of confirming the booking, as it may be necessary to cost in an additional seat on internal flights for the passenger's safety and comfort.

Luggage is restricted on flight transfers to **20kg per person in soft bags**, which includes all hand luggage and camera equipment. Please refer to your itinerary notes, as in some instances, and in some countries, such as Zambia and Zimbabwe this limitation is decreased to 15kg per person. Please note that luggage in excess of the above restrictions shall result in additional costs for transport and/or storage and should be arranged in advance. Note that laundry can be done on a daily basis at most camps and lodges.

### Health

Please confirm that all Clients are medically fit, in good physical and mental health and that there is nothing which renders him/her unfit to undertake the tour at the time of booking. Any Client with a pre-existing medical condition or illness must declare the true nature of such conditions to the Company before the commencement of the tour. The Client is responsible for attending to any medical condition which he/she may have and must consult with his/her physician in respect of all medical conditions which might be affected by his/her participation in the tour, activities or associated activities.

The Client accepts that certain areas included in the tour are malaria-infected areas and that he/she should take reasonable anti-malaria precautions.

### Insurance

Travel, cancellation and health insurance are highly recommended for all Clients.

### Visas/Passports/Travel Documents

The Client is solely responsible to ensure that his/her passports, visas, insurance cover and vaccination certificates, (and any other travel documents and/or requirements of any nature whatsoever) are valid for the duration of the tour and in the countries to be visited.

### Arrival and Departure Details

It is imperative that we have the correct International/Regional arrival and departure details for the clients in order to plan the itinerary and ensure efficient onward transfers. Costs may be incurred if these details are not given on quotation, or if they change subsequently.

## TERMS AND CONDITIONS

We require that you have read and understood our full **SAFARI INFORMATION** and **TERMS AND CONDITIONS** before confirming the itinerary and commencing the safari. However we would like to highlight the following important notes.

### EXCLUSION OF LIABILITY

In terms of the trading conditions, and any contract(s) concluded pursuant hereto, the Company acts as a booking agent only, for and on behalf of the Client in procuring services. The Company utilizes the products of various travel Subcontractors. The Company does not provide any direct services to the Clients as its services are limited to procuring and compiling tour packages for its clients.

While the Company makes every effort:

- to engage quality Subcontractors among the airlines, hotels, tour operators and other service providers to constitute the itinerary of the tour; and
- to ensure that the various services that constitutes the tour package will be carried out efficiently and as advertised;

it does not have direct control over the provision of services by Subcontractors and shall not be liable for *inter alia* any loss, damage, injury, additional costs, delay or irregularity that may be occasioned by an error



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or default, act or omission of any Subcontractor in carrying out the logistics of the tour package, or associated activities.

### **Payment Terms**

Bookings must be confirmed in writing by fax, email and/or registered letter and the deposit payment must be received before the Company can confirm in full to all subcontractors. Once the deposit is received and the booking is confirmed, all terms and conditions apply and our cancellation policies will be in immediate effect.

By confirmation of the booking, the Client acknowledges that all terms and conditions of the Company have been provided and accepted.

The full amount of the tour is payable not less than 60 days prior to the date when the tour commences.

In the event that a booking is not paid in full as per the above payment terms the Company reserves the right to refuse the Client(s) participation in the tour, and the client will be liable for any applicable cancellation fees.

### **CANCELLATIONS**

All cancellations should be made in writing and will only be deemed effective upon acknowledgment of receipt by the Company.

Cancellations will be subject to the following penalties:

- 20% of the total booking fee shall be payable immediately upon confirmation.
- 50% of the total booking 45 - 90 days prior to commencement of the tour.
- 100% of the total booking 44 days or less prior to the commencement of the tour.

Standard Cancellation fees shall apply in instances of postponed departure dates.

### **RESERVATIONS**

Please be advised that for any quotes, no provisional bookings have been made unless otherwise specified by your consultant. Accommodation is subject to availability at the time of the booking.

Costs quoted are subject to change at any time due to *inter alia* excessive exchange fluctuations, fuel costs, taxes, levies, government regulations, rate of exchange, and factors that are imposed upon us by our suppliers and government that are beyond our control.

Provisional bookings will be held for a period of 12 days (unless otherwise advised), where after confirmation of the booking and payment of a 20% non-refundable deposit will be required to secure the booking, failing which the booking will be cancelled.

Clients are to advise the Company at the time of requesting a quotation, and of making a booking, of the ages of all children (under the age of 21 and as at the time of travel) that will be participating in the tour, together with their date of birth, as not all lodges accept children, and there may be restrictions or conditions applicable. Some properties will require that children under the age of 18 share with an adult.

It is recommended that optional additional activities should be requested at the time of requesting a quotation and/or making the booking, specifically in Livingstone or Victoria Falls e.g. sunset cruise, to guarantee availability of such activities.

All Clients should allow a minimum 2 - 3 hours connection time in Johannesburg for international flights. Please ask your consultant to check your flight details before booking.

With confirmation of the booking the Client accepts that the tour carries inherent risks, and that the Clients voluntarily assume all risks, which are associated with the tour. All Clients will be required to sign indemnities at the various camps/lodges/service providers, and abide by the Operators Code of Conduct in order to ensure their safety.

On confirmation of a booking, the Company requires personal information with respect to each and every Client e.g. Medical Conditions, Dietary requirements, Travel Insurance details and Emergency contact details. Please complete the Booking form on confirmation of a booking. By choosing not to complete and submit this information to the Company the Client will compromise the Company's response time in the event of an emergency.

With confirmation of the booking the Client confirms that he has read, understood and accepted the terms and conditions of the Company and its Subcontractors.