

# Authentic Botswana Parks NORTHBOUND Lodge & Mobile Combo - Standard

10 nights / 11 days

Starts Maun, Botswana / Ends Victoria Falls, Zimbabwe



**From US \$ 3860 per person**

P/Bag 0178, Maun, Botswana

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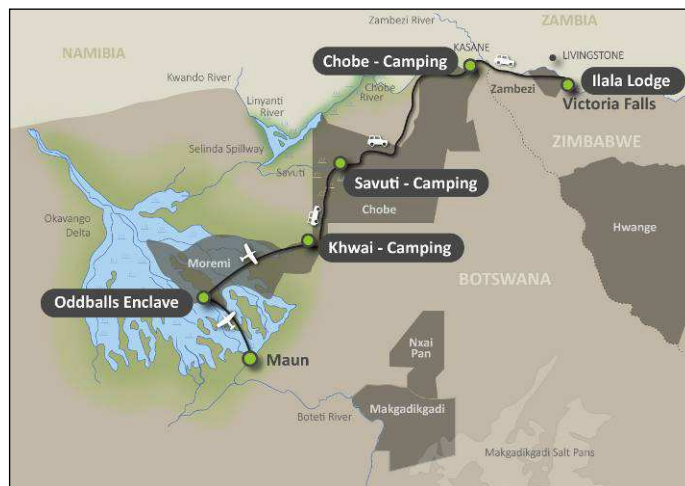


Day	Location	Accommodation	Transfers / Activities	Meals
1	Okavango Delta	<b>Oddballs Enclave</b> Traditional Walk in tent	Arrive in Maun eta TBA, connect to light aircraft flight to the Okavango. Afternoon activity (arrival time permitting).	L (time permitting), D & SB
2	Okavango Delta	<b>Oddballs Enclave</b>	Morning and afternoon activity – including mokoro excursions and guided walks.	B, L, D & SB
3	Khwai /Moremi Game Reserve area	<b>Non Participation Camping</b> private bush campsite, en-suite bush ablutions	Morning activity (time permitting) and fly across to Khwai airstrip where you are collected by the Bush Ways guide and drive through to the campsite to join the group for the 6 night camping safari ahead.	B, L, D & SB
4	Khwai /Moremi area	<b>Camping</b>	Game drives in the Khwai /Moremi area, mokoro excursion in the Khwai area.	B, L, D & SB
5	Savuti area, Chobe National Park	<b>Camping</b>	Drive to Savuti area, camp is set up for you. Game drives in the area.	B, L, D & SB
6	Savuti area, Chobe National Park	<b>Camping</b>	Game drives in Savuti area.	B, L, D & SB
7	Chobe River, Chobe National Park	<b>Camping</b>	Head north to Chobe River area. Camp is set up for you. Game drives in Chobe.	B, L, D & SB
8	Chobe River, Chobe National Park	<b>Camping</b>	Game drives in Chobe River area and Chobe River Cruise (or following day).	B, L, D & SB
9	Victoria Falls, Zimbabwe	<b>Ilala Lodge</b> Standard room	Safari ends in Kasane at 1200. Connect to transfer to Victoria Falls. Afternoon at leisure.	B only
10	Victoria Falls, Zimbabwe	<b>Ilala Lodge</b>	Optional activities in Victoria Falls – can be pre-arranged/booked.	B only
11	Safari Ends Victoria Falls		Transfer to Victoria Falls Airport for onward connections.	B only

B=breakfast / L=lunch / D=dinner / SB=selected beverages

## Highlights

- Okavango Delta mokoro excursions
- Guided walks
- Non participation mobile camping safari
- Maximum of 9 guests allowing every guest a window seat
- Moremi Game Reserve
- Savuti area, Chobe National Park
- Chobe River Cruise and game drives
- Victoria Falls



## Fully Serviced Non Participation Camping

These safaris are increasingly popular combining the small group and bush atmosphere of a mobile safari with a few added comforts – particularly the en-suite bathroom attached to the tent. It is a non-participation safari, so the guide and camp assistant(s) take care of the setting up and breaking down of camp on movement days as well as all the cooking and cleaning. Depending on the group size, the staff usually travels separately to set up camp prior to guests arrival (you will be advised if this is not the case – generally only if a group of under 4 guests). Accommodation tents are walk in 'wilderness' or 'dome' tents 3m x 3m x 2m high and have an attached walk in private bathroom. Bedding is on stretcher beds with bedrolls (mattresses with bedding, pillow and towels). The bathroom has a 'bucket' shower that is filled with hot water on request and a dug out bush toilet (some may have 'flush' facilities but generally using ash/earth after use), as well as a hand basin that is filled with fresh water on a regular basis. Meals are prepared for you and will include a good range of healthy food options, often surprising guests by what is possible to provide in the bush. Drinks are usually included (check the individual itineraries for details). The campsites are private mobile operator campsites where a private camp is set up with en-suite bush shower/toilet facilities on every tent (no electricity or running water) and just the pure elements of nature. There is a shade/marquee cover and meals are enjoyed around a camp style table and chairs.

## Cost of the safari 2016

Season	Cost per person sharing	Single supplement*	Average nightly rate per person
November 2015	US \$ 3985 per person sharing	US \$ 875	US \$ 399 per person per night
December 2015	US \$ 3715 per person sharing	US \$ 890	US \$ 372 per person per night
January –March 2015	US \$ 3860 per person sharing	US \$ 840	US \$ 386 per person per night
April - June 2016	US \$ 3985 per person sharing	US \$ 875	US \$ 399 per person per night
July – October 2016	US \$ 4310 per person sharing	US \$ 930	US \$ 431 per person per night
November 2016	US \$ 3985 per person sharing	US \$ 875	US \$ 399 per person per night

## Please Note:

- Single supplement applies to voluntary singles only, single travelers may book on a 'share' basis where they will be nominated to share with a same-sex travel companion on the safari
- The above rate is subject to change due to major currency fluctuations and fuel surcharges
- Rates subject to National Park Fee increase
- Optional Pre and Post Safari arrangements on request
- Selected departures have a German speaking translator/escort for the CAMPING SECTOR only denoted by (German) on the individual departures

### Botswana Park Fees and Departure Taxes – Increase

Please be aware that the Botswana Park Fees and Airport Departure taxes may increase in 2016/2017. Regrettably such increases are beyond our control and are excluded from any bookings, provisional or confirmed. We will inform you should any increase be advised.



**Travel for Impact – Responsible Travel**

By booking this itinerary, you donate USD\$2 for every night of travel per person on the booking. Your donation goes to **Travel for Impact (TFI)** and ensures that your safari has a meaningful impact on the people who live locally. For more information on giving back to your chosen destination of travel, visit [www.travelforimpact.com](http://www.travelforimpact.com)

**Inclusions/Exclusions:**

Inclusions	Exclusions
<ul style="list-style-type: none"> <li>• 2 nights <b>Oddballs Enclave</b> including all meals, selection of beverages, laundry service, activities and National Park Fees</li> <li>• 6 nights <b>Non Participation Camping</b> (includes camping equipment – 3m x 3m canvas dome tents with camp beds and bedding, en-suite bush toilet and shower), all meals, selection of beverages, activities and National Park Fees</li> <li>• Maximum 9 guests per departure to ensure all guests a window seat on the camping safari</li> <li>• Light aircraft flights Maun – Oddballs Enclave - Khwai</li> <li>• Road transfers in specialized safari vehicles Moremi – Savute – Kasane</li> <li>• Services of a Professional Guide, Camp Chef and Assistant</li> <li>• 2 nights <b>Ilala Lodge</b> including bed and breakfast</li> <li>• Road transfer Kasane – Ilala Lodge – Victoria Falls Airport</li> </ul>	<ul style="list-style-type: none"> <li>• Any premium beverages (guests permitted to purchase and bring along themselves)</li> <li>• International flights &amp; taxes</li> <li>• Personal spending - All extras such as telephone calls/curio shopping/postage and so forth</li> <li>• Visas if required for Botswana and Zimbabwe</li> <li>• All Travel Insurances</li> <li>• Any increases in National Park Fees</li> <li>• Additional meals in Victoria Falls (only breakfast is included)</li> <li>• Optional activities in Victoria Falls area</li> <li>• Errors and Omissions</li> </ul>

**Safari Dates 2016**

Northbound Starts Maun/Ends Victoria Falls:	Southbound starts Victoria Falls/Ends Maun:
06-Mar -16-Mar	12-Mar - 22-Mar
27-Mar - 06-Apr	02-Apr - 12-Apr
10-Apr - 20-Apr	16-Apr - 26-Apr (German translator whilst camping)
01-May - 11-May	07-May - 17-May
22-May - 01-Jun	28-May - 07-Jun (German translator whilst camping)
12-Jun - 22-Jun	18-Jun – 28 -Jun
03-Jul - 13-Jul (German translator whilst camping)	09-Jul - 19-Jul
17 Jul – 27 Jul	23-Jul - 02-Aug
31 Jul – 10 Aug (German translator whilst camping)	06-Aug - 16-Aug
14-Aug - 24-Aug	20-Aug - 30-Aug
28 -Aug - 07-Sep(German translator whilst camping)	03-Sep - 13-Sep
11-Sep - 21-Sep	17-Sep - 27-Sep
25-Sep - 05-Oct (German translator whilst camping)	01-Oct - 11-Oct
09-Oct - 19-Oct	15-Oct - 25-Oct
13-Nov - 23-Nov	19-Nov - 29-Nov
11-Dec - 21-Dec	17 Dec – 27 Dec

## Detailed Itinerary:

Days 1 & 2: ODDBALLS ENCLAVE, Okavango Delta  
(fully inclusive)

Travel time: Maun – Oddballs  
approx 25 min flight

Upon your arrival into Maun Airport, you are met by a representative from Safari Specialists and you will be assisted to your light aircraft transfer. It is a short transfer to Oddballs Enclave by light aircraft, where you stay for 2 nights.

Oddball's Enclave is situated on the edge of Chief's Island, deep in the heart of the Okavango Delta and offers arguably the purest traditional Okavango Delta experience. Oddballs' Enclave caters to the active traveller and undoubtedly represents great value for money.

This small intimate hideaway with spectacular views over the floodplain can accommodate a maximum of ten guests in five Meru style tents with rustic en-suite bathrooms, each individually built on a wooden platform and shaded by reed shelters. The bar and lounge areas have comfortable seating and a raised viewing deck overlooks the sweep of the delta – the perfect place to watch the sun rise over the floodplain and view whatever wildlife may be visiting. Meals are simple yet wholesome, and are enjoyed in the main complex.



Oddball's Enclave pays homage to a time when safaris were a real adventure. Activities are conducted by your own professional guide (a maximum of two guests per guide) – your guide is a man of the swamp, born and bred in the area.

The activities at Oddball's Enclave usually start by mokoro, after which you will walk on some of the larger islands in the area. Walking is an integral and significant part of the experience at any time of year. The extent of the walks will depend on your tastes. Some guests elect to go out for the whole day with a packed picnic lunch. It is often said that the very best way to experience the wonders of the African bush is on foot and Oddballs' Enclave certainly lives up to that claim.

### AREA DESCRIPTION - OKAVANGO DELTA

The Okavango Delta is one of the world's largest inland deltas situated in the middle of the largest stretch of continuous sand in the world - the Kalahari basin. This oasis in the middle of the desert is a rich yet fragile ecosystem, providing a life source for an incredible variety of wildlife. A wealth of species have adapted to the contrasting conditions created by living in the harsh Kalahari desert which is transformed annually with the arrival of the delta flood waters originating in Angola.

The Okavango wetland encompasses Moremi Game Reserve and surrounding regions divided into areas known as Private Concessions. These concessions are wildlife management areas, carefully administered to balance the growing community's development and conservation, whilst empowering citizens through sustainable tourism. Many of the exclusive lodges in Botswana are situated within these concessions in the delta, providing an unparalleled wildlife experience - exclusive and remote, avoiding mass tourism and exploitation.

Flood levels fluctuate dramatically throughout the year, with high water levels peaking in the central Okavango during the dry winter months and water levels at their lowest during the later summer months, contrary to the seasonal rainfall. The landscape, activities and game viewing vary considerably throughout the delta depending on your location, the season and flood levels. Some areas have larger tracts of permanent dry land which generally means there is more focus on land based activities (game drives) and big game viewing. Lodges situated on islands deep in the delta concentrate more on water activities such as mokoro excursions, walking, boating, fishing and bird watching. Those lodges situated on the outer fringes of the delta, referred to as the 'seasonal' delta, offer varied experiences at different times of the year - more water based during high flood levels and more land based as the flood recedes.

### **Safari Specialists** – Authentic Lodge & Mobile Combo Northbound – Standard – 10 nights

Game is more concentrated around the permanent water during the dry season (Apr - Oct) with it becoming very hot in the later months. The heronries become active as the migrant birds return to Botswana from September through November, and general bird watching is excellent throughout the summer months. The rainy season (Nov - Apr) invigorates the lush scenery with wild flowers, dramatic thundershowers, spectacular sunsets and the birthing season brings great predator and prey interaction.

**Days 3 & 4: CAMPING – COMFORT PLUS/SEMI LUXURY LEVEL, Moremi Game Reserve – KHWAI AREA (fully inclusive)**

**Travel time: Oddballs Enclave- Khwai  
Approx 15 minute flight**

After breakfast and a morning activity (flight time permitting) you transfer to the airstrip to fly across Moremi Game Reserve to the Khwai airstrip where you are collected by the Bush Ways guide and group to join the 6 night group camping safari.

Your campsite is in the Moremi Game Reserve area – in the eastern extremity of the Okavango Delta, where you will spend 2 nights non participation camping in 3m x 3m dome style tents. The location of the actual campsite varies with each departure and will usually be a private campsite in the Khwai area.

The campsites are mobile operator campsites where a private camp is set up with en-suite bush shower/toilet facilities on every tent (no electricity or running water) and just the pure elements of nature. There is a shade/marquee cover and meals are enjoyed around a camp style table and chairs.



The next two days will be spent on game drives searching for the wide variety of wildlife and birds that this area is renowned for, while absorbing the sounds and beauty of this region. In addition a mokoro excursion will take you along a channel of the Khwai River to view game from a different perspective and to experience this tranquil mode of transport. Game drives in the early morning as the sun rises and in the late afternoon as the sun sets will be the norm.

Habitats range from wide open floodplains to a network of marshes, lagoons, papyrus fringed channels, vast reed-beds, woodland and savanna. This extremely variable habitat hosts a diverse range of wildlife and birdlife. Moremi is one of the best game reserves in Africa for viewing the wild dog and is home to a resident herd of buffalo and several prides of lion which follow the ever moving herd of buffalo. Breeding herds of elephant move between the mopane forest and fresh water of the Okavango and there are many antelope species found in the area. For a full bird list of what to expect in the area, please contact us.

**Days 5 & 6: CAMPING, Savuti/Zwezwe - Chobe National Park (fully inclusive)**

**Travel time: Moremi - Savute  
Approx 5-6 hours of game viewing driving**

Today you leave the Moremi Game Reserve behind you and head northeast towards Savuti area at Chobe National park. The journey will take approximately 5 – 6 hours with game viewing along the way.



Chobe National Park, with its diverse and striking landscapes, will be your next destination. As you continue your search for wildlife, you will traverse the drier region of Savuti where bull elephants dot the plains. Savuti is very well known for its predators such as lion, leopard, cheetah and even African wild dog. The Savuti Channel has started flowing again after being dry for the last 30 years.

### **Safari Specialists** – Authentic Lodge & Mobile Combo Northbound – Standard – 10 nights

The arrival of water is changing the landscape as well as accommodating different species which historically have not been able to survive in the rather arid plains of Savuti. This exciting event has allowed large breeding herds of elephant as well as buffalo to visit the area. Camping will be in private designated campsites with en-suite bush ablutions on every tent.

**Days 7 & 8: CAMPING, Chobe River, Chobe National Park area (full inclusive)**

**Travel time: Savuti - Chobe  
Approx 5 hours of game viewing driving**

Today we embark on a longer journey, departing the Savuti and heading north into the Chobe National Park, a drive of up to 5 hours taken at a leisurely pace whilst the camp crew packs up and moves camp. Your game drives will meander along the banks of the river, followed by the call of the majestic African Fish Eagle. The Chobe River Floodplain is an amazing game viewing area where water attracts large herds of buffalo, elephant, zebra and other herbivores. Due to the proliferation of prey, predators are likely to be close at hand. Sun sets in this region as always spectacular and allows amazing photographic opportunities. While in Northern Chobe, you will participate in a cruise on the Chobe River. This experience allows you to get a closer look at the aquatic animals and birds not easily approached on safari.

**Days 9 & 10: ILALA LODGE, Victoria Falls (Bed and breakfast)**

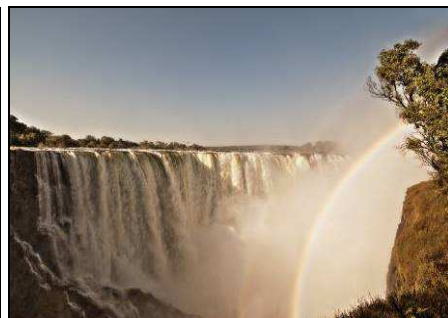
**Travel time: Chobe – Ilala  
Approx 2 hours of driving**

Your last day on the camping safari has arrived and you make your way to Kasane for a Chobe River Cruise and the guided safari ends at 1200 in Kasane. Here you are collected by a local representative for your onward transfer across the border into Zimbabwe, please have your passports and appropriate visa fees at hand. You spend 2 nights at the Ilala Lodge on a bed and breakfast basis. There is an activity booking office at the hotel as well as various options in town to assist with activity booking arrangements.

Ilala Lodge was extended in 2015 to add an additional wing of deluxe rooms. The original hotel offers 32 rooms: 26 standard twins, 6 standard king and 2 standard suites. The new wing has 20 rooms: 8 deluxe twins, 12 deluxe king and 2 executive suites. All rooms have an en-suite bathroom with a separate shower, air-conditioning, overhead fan, in room safe and satellite TV. Deluxe rooms have the additional facilities of a coffee machine and mini bar fridge.

The standard rooms are spacious with railway sleeper teak furnishings and patio doors leading onto either an open lawn or a balcony where you are afforded a view of the Victoria Falls. The deluxe rooms are more modern and spacious.

There is an à la carte restaurant which serves breakfast, lunch and dinner and offers a comprehensive wine list and cocktails. Dining outside under the African night sky amidst the sound of the mighty waterfall makes for a very romantic evening.



Activities in Victoria Falls are optional and can be pre-booked in advance or arranged direct with the hotel's booking desk or one of the many activity operators in town. Victoria Falls offers a multitude of activities to suit every traveller. Some of the most popular are elephant back safaris, exploring the local craft market for African treasures and taking a helicopter flight over the mile-wide Victoria Falls, guided walking safaris and game drives in Victoria Falls National Park. Adventure activities include bungi jumping, abseiling and the Gorge swing as well as white water rafting or canoeing on the Zambezi, or horseback riding in wildlife areas.

### **AREA DESCRIPTION – VICTORIA FALLS**

Victoria Falls town lies on the southern bank of the Zambezi River at the eastern end of the Victoria Falls. It is a lovely tourist town which is easy to explore on foot and which offers a wide range of activities from the challenge of white water rafting and bungi jumping, to the awe-inspiring elephant back safaris and sunset cruises. It has something for everyone.

## **Safari Specialists** – Authentic Lodge & Mobile Combo Northbound – Standard – 10 nights

The Victoria Falls are one of the Seven Wonders of the World and is the largest sheet of falling water on earth - a spellbinding and mesmerising spectacle. The sheer mass of water cascading down the 100m drop across nearly 2km makes a thunderous roar and creates a magnificent spray of water that can be seen for miles - hence the local name 'mosi oa tunya' meaning 'the smoke that thunders'.

Access to Victoria Falls is within easy walking distance from the town centre. Water flow over the falls varies throughout the year. The river's annual flood season is February to May when the spray can reach a height of over 400m, this is spectacular from above but it makes it very difficult to see the falls at ground level as it is under a heavy shower/mist. Water levels start dropping in August and are at their lowest October - December when much of the rocky face becomes dry. At times of low water, the falls are best viewed from the Zimbabwe side or from Livingstone Island.

**Day 11: SAFARI ENDS IN VICTORIA FALLS AIRPORT**

**Travel time: Ilala – Victoria Falls Airport  
approx 15 minute drive**

After the breakfast you are transferred to Victoria Falls Airport, for your onward travel arrangements.

## **Special Notes**

### **Shared Transfers and Activities**

Road, boat, air transfers and activities are quoted on a seat basis (on a shared basis and NOT private) unless otherwise requested or specified. Private charters/transfers can however be requested at an additional cost. Passengers may have various stops en-route to a destination adding to the duration of the transfer. International flight connections are accounted for in the daily schedules.

On shared transfers all the flight times are arranged a day before travel to avoid endless schedule changes. The transfer or charter company reserves the right to specify departure and arrival times.

### **Weight and Luggage restrictions**

Please advise upon requesting a quotation where a traveller **weighs over 100kg**, as well as at time of confirming the booking, as it may be necessary to cost in an additional seat on internal flights for the passenger's safety and comfort.

Luggage is restricted on flight transfers to **20kg per person in soft bags**, which includes all hand luggage and camera equipment. Please refer to your itinerary notes, as in some instances, and in some countries, such as Zambia and Zimbabwe this limitation is decreased to 15kg per person. Please note that luggage in excess of the above restrictions shall result in additional costs for transport and/or storage and should be arranged in advance. Note that laundry can be done on a daily basis at most camps and lodges.

### **Health**

Please confirm that all Clients are medically fit, in good physical and mental health and that there is nothing which renders him/her unfit to undertake the tour at the time of booking. Any Client with a pre-existing medical condition or illness must declare the true nature of such conditions to the Company before the commencement of the tour. The Client is responsible for attending to any medical condition which he/she may have and must consult with his/her physician in respect of all medical conditions which might be affected by his/her participation in the tour, activities or associated activities.

The Client accepts that certain areas included in the tour are malaria-infected areas and that he/she should take reasonable anti-malaria precautions.

### **Insurance**

Travel, cancellation and health insurance are highly recommended for all Clients.

### **Visas/Passports/Travel Documents**

The Client is solely responsible to ensure that his/her passports, visas, insurance cover and vaccination certificates, (and any other travel documents and/or requirements of any nature whatsoever) are valid for the duration of the tour and in the countries to be visited.

### **Arrival and Departure Details**

It is imperative that we have the correct International/Regional arrival and departure details for the clients in order to plan the itinerary and ensure efficient onward transfers. Costs may be incurred if these details are not given on quotation, or if they change subsequently.

## **TERMS AND CONDITIONS**

We require that you have read and understood our full **SAFARI INFORMATION** and **TERMS AND CONDITIONS** before confirming the itinerary and commencing the safari. However we would like to highlight the following important notes.

### **EXCLUSION OF LIABILITY**

In terms of the trading conditions, and any contract(s) concluded pursuant hereto, the Company acts as a booking agent only, for and on behalf of the Client in procuring services. The Company utilizes the products of various travel Subcontractors. The Company does not provide any direct services to the Clients as its services are limited to procuring and compiling tour packages for its clients.

While the Company makes every effort:

- to engage quality Subcontractors among the airlines, hotels, tour operators and other service providers to constitute the itinerary of the tour; and
- to ensure that the various services that constitutes the tour package will be carried out efficiently and as advertised;

it does not have direct control over the provision of services by Subcontractors and shall not be liable for *inter alia* any loss, damage, injury, additional costs, delay or irregularity that may be occasioned by an error or default, act or omission of any Subcontractor in carrying out the logistics of the tour package, or associated activities.

### **Payment Terms**

Bookings must be confirmed in writing by fax, email and/or registered letter and the deposit payment must be received before the Company can confirm in full to all subcontractors. Once the deposit is received and the booking is confirmed, all terms and conditions apply and our cancellation policies will be in immediate effect.

By confirmation of the booking, the Client acknowledges that all terms and conditions of the Company have been provided and accepted.

The full amount of the tour is payable not less than 60 days prior to the date when the tour commences.

In the event that a booking is not paid in full as per the above payment terms the Company reserves the right to refuse the Client(s) participation in the tour, and the client will be liable for any applicable cancellation fees.

### **CANCELLATIONS**

All cancellations should be made in writing and will only be deemed effective upon acknowledgment of receipt by the Company.

Cancellations will be subject to the following penalties:

- 20% of the total booking fee shall be payable immediately upon confirmation.
- 50% of the total booking 45 - 90 days prior to commencement of the tour.
- 100% of the total booking 44 days or less prior to the commencement of the tour.

Standard Cancellation fees shall apply in instances of postponed departure dates.

### **RESERVATIONS**

Please be advised that for any quotes, no provisional bookings have been made unless otherwise specified by your consultant. Accommodation is subject to availability at the time of the booking.

Costs quoted are subject to change at any time due to *inter alia* excessive exchange fluctuations, fuel costs, taxes, levies, government regulations, rate of exchange, and factors that are imposed upon us by our suppliers and government that are beyond our control.

Provisional bookings will be held for a period of 12 days (unless otherwise advised), where after confirmation of the booking and payment of a 20% non-refundable deposit will be required to secure the booking, failing which the booking will be cancelled.

Clients are to advise the Company at the time of requesting a quotation, and of making a booking, of the ages of all children (under the age of 21 and as at the time of travel) that will be participating in the tour, together with their date of birth, as not all lodges accept children, and there may be restrictions or conditions applicable. Some properties will require that children under the age of 18 share with an adult.

It is recommended that optional additional activities should be requested at the time of requesting a quotation and/or making the booking, specifically in Livingstone or Victoria Falls e.g. sunset cruise, to guarantee availability of such activities.



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All Clients should allow a minimum 2 - 3 hours connection time in Johannesburg for international flights. Please ask your consultant to check your flight details before booking.

With confirmation of the booking the Client accepts that the tour carries inherent risks, and that the Clients voluntarily assume all risks, which are associated with the tour. All Clients will be required to sign indemnities at the various camps/lodges/service providers, and abide by the Operators Code of Conduct in order to ensure their safety.

On confirmation of a booking, the Company requires personal information with respect to each and every Client e.g. Medical Conditions, Dietary requirements, Travel Insurance details and Emergency contact details. Please complete the Booking form on confirmation of a booking. By choosing not to complete and submit this information to the Company the Client will compromise the Company's response time in the event of an emergency.

With confirmation of the booking the Client confirms that he has read, understood and accepted the terms and conditions of the Company and its Subcontractors.