

Discover Botswana - Standard

10 nights / 11 days

Starts Maun / Ends Victoria Falls, Zimbabwe



From US \$ 3790 per person

P/Bag 0718, Maun, Botswana

Tel: +267 7231 1321 Email: info@safarispecialists.net



| Day | Location | Accommodation | Transfers / Activities | Meals |
|-----|---|---|---|-----------------------|
| 1 | Makgadikgadi, Boteti area | Meno A Kwena, Safari tents with adjacent bathroom | Upon arrival in Maun you are met by a Safari Specialists representative and assisted to the scheduled road transfer to Meno A Kwena camp. Settle into camp and afternoon hide game viewing | Afternoon tea, D & SB |
| 2 | Makgadikgadi, Boteti area | Meno A Kwena | Morning and afternoon activity from a choice of: San cultural experience, Makgadikgadi and Boteti game drive | B, L, D & SB |
| 3 | Moremi area, Khwai Community Concession | Sango Safari Camp Safari tents | After breakfast you are collected and transfer by road back to Maun to connect to your light aircraft flight to Sango, afternoon activity | B, L, D & SB |
| 4 | Moremi area, Khwai Community Concession | Sango Safari Camp | Morning and afternoon activity from a choice of: day and night game drives in Khwai Community area/Moremi Game Reserve, mokoro excursion, guided walk | B, L, D & SB |
| 5 | Okavango Delta, northern side | Kana Kara Camp Classic tented camp | After breakfast and a morning activity (flight time permitting), light aircraft flight to Kana Kara, afternoon activity | B, L, D & SB |
| 6 | Okavango Delta, northern side | Kana Kara Camp | Morning and afternoon activity from a choice of: Mokoro excursions, guided walks, game drives | B, L, D & SB |
| 7 | Kasane, Chobe National park area | Chobe Bakwena Chalet | After breakfast and a morning activity (flight time permitting) light aircraft transfer to Kasane Airport. Here you are met by a lodge representative and transfer to Chobe Bakwena, afternoon activity | B, L, D & SB |
| 8 | Kasane, Chobe | Chobe Bakwena | Chobe game drive and boat cruise. Any further activities for your own account | B, L, D & SB |
| 9 | Victoria Falls Zimbabwe | Gorges Lodge Luxury Suite | After breakfast and a morning activity, road transfer to Gorges Lodges / Victoria Falls, afternoon activity | B, L, D & SB |

| | | | | |
|----|--------------------------------------|----------------------------|---|--------------|
| 10 | Victoria Falls Zimbabwe | Gorges Lodge | Choice of 2 activities per day included from: Guided tour of the Victoria Falls including Park fees plus further in house activities – see full list below. | B, L, D & SB |
| 11 | Safari Ends Victoria Falls, Zimbabwe | END OF ARRANGEMENTS | After breakfast and a possible morning activity (flight time dependent). Transfer to Victoria Falls Airport for onward travel arrangements. | B |

B=breakfast / L=lunch / D=dinner / SB=selected beverages

Highlights

- Game drives and guided walks in the Makgadikgadi area
- Hide game viewing
- Game drives in the Khwai/ Moremi area
- Chobe River cruise and Chobe National Park game drives
- Victoria Falls, Zimbabwe

Cost of the safari 2015/2016

| Season | Cost per person sharing | Single supplement* | Average nightly rate per person |
|-----------------------|-------------------------|--------------------|---------------------------------|
| 01 – 30 Nov 2015 | US \$ 4240 per person | US \$ 970 | US \$ 424 per person per night |
| 01 – 31 Dec 2015 | US \$ 3790 per person | US \$ 580 | US \$ 379 per person per night |
| 01 Jan – 31 Mar 2016 | US \$ 3920 per person | US \$ 390 | US \$ 392 per person per night |
| 01 – 30 April 2016 | US \$ 4460 per person | US \$ 1085 | US \$ 446 per person per night |
| 01 May – 30 June 2016 | US \$ 4560 per person | US \$ 1065 | US \$ 456 per person per night |
| 01 Jul – 31 Oct 2016 | US \$ 5250 per person | US \$ 1370 | US \$ 525 per person per night |
| 01 – 30 Nov 2016 | US \$ 4470 per person | US \$ 1020 | US \$ 447 per person per night |

Please Note:

- **Christmas Surcharge at Sango Safari Camp 20 - 31 December charged at US \$ 90 per person per night between these dates**
- Please note that where a booking crosses over 2 different rate periods e.g. Oct & Nov, neither rate is applicable – please request a special quote
- The above rate is subject to change due to major currency fluctuations, fuel surcharges
- Subject to availability at the time of booking
- Please note that activities and game viewing at Meno A Kwena are seasonal - for wet and dry seasons please discuss with your consultant
- Single supplement is for accommodation only, applicable when travelling with more than 2 guests and excludes a flying surcharge for guests travelling solo – rate available on request
- **Please note:** Transfers to Meno A Kwena leaves Maun between 12:00 – 14:00 and leaves the camp to depart for Maun between 09:00 – 10:30 to accommodate Air Botswana and SAA flights in and out of Maun. Any guests arriving or departing later will need to pay an additional US \$ 300 per one way transfer for the additional vehicle and guide

Botswana Park Fees and Departure Taxes – Increase

Please be aware that the Botswana Park Fees and Airport Departure taxes may increase in 2016/2017. Regrettably such increases are beyond our control and are excluded from any bookings, provisional or confirmed. We will inform you should any increase be advised.



Travel for Impact – Responsible Travel

By booking this itinerary, you donate USD\$2 for every night of travel per person on the booking. Your donation goes to **Travel for Impact (TFI)** and ensures that your safari has a meaningful impact on the people who live locally. For more information on giving back to your

| Inclusions | Exclusions |
|---|---|
| <ul style="list-style-type: none"> • 2 nights Meno A Kwena, Boteti River, Makgadikgadi area including meals, selected beverages, laundry service, activities and park fees: Guided walks on the Boteti, game drive in the Makgadikgadi area & San cultural interaction • 2 nights Sango Safari Camp/Khwai area outside Moremi Game Reserve including all meals, a selection of beverages and activities/concession fees – game drives and night drives/guided walks in Khwai Community area, seasonal mokoro excursions • 2 nights Kana Kara, Okavango Delta including meals, selected beverages, limited laundry service, activities – morning and afternoon game drives in the Okavango Delta and mokoro excursions (water levels permitting) • 2 nights Chobe Bakwena Lodge /Chobe National Park area including meals, selected beverages, 4 safari activities and corresponding park fees - Chobe River cruise, Chobe National Park game drive, further activities on request • 2 nights Gorges Lodge, Victoria Falls, Zimbabwe includes accommodation, meals, selected beverages, one daily return transfer to the town centre and a choice of 2 activities per day from the following: a guided tour of the Victoria Falls including entrance fee, curio shopping at the craft village, visit to the local village, a school tour (during school terms), traditional dancing display, gorge walk and black eagle viewing and sundowner cruise on the Zambezi River. • Road Transfer: Maun – Meno A Kwena – Maun * scheduled times • Light aircraft flight: Maun – Kana Kara - Sango – Kasane airport • Road transfer: Kasane Airport – Chobe Bakwena – Victoria Falls town – Gorges Lodge - Victoria Falls Airport | <ul style="list-style-type: none"> • Increases in National Park fees for 2015 – package calculated on P70 per person per day entry fee in Chobe National Park • Additional activities and transfers in Victoria Falls • All extras such as telephone calls/curio shopping/postage and so forth • Premium imported wines, champagnes, spirits & liqueurs where drinks are included • Personal spending • International flights & taxes • Visa if required for travel in Botswana and Zimbabwe • Vaccinations • Errors and omissions |

DETAILED ITINERARY:

Day 1 & 2: MENO A KWENA overlooking Boteti River, Makgadikgadi area (fully inclusive)

**Travel time: Maun – Meno a Kwena
Approximately 2 hour road transfer**

Upon arrival in Maun, you will be met by a Safari Specialists representative and assisted to your road transfer to Meno A Kwena. There is a light snack lunch that is offered on route while driving and refreshments offered on arrival at the camp. Here you spend 2 nights on a fully inclusive basis. Generally your first afternoon is spent enjoying the wildlife viewing from camp on the floating hide or from the main camp. The following day you may explore the Makgadikgadi region on game drives and enjoy a cultural experience with the San people.

Meno A Kwena, meaning tooth of the crocodile, borders Makgadikgadi National Park in close proximity to Nxai Pan National Park. The camp is situated on tribal land and has been built on a cliff edge overlooking the Boteti River, which is flowing again after a significant dry period.



The rustic camp is built in the tradition of eastern African tented camps, simple yet personal with attention to rich detail featuring many interesting artefacts and photographs on display in the main lodge. Meno A

Kwena offers seven meru-style safari tents, simply furnished with comfortable bedding and hanging space. Separate to the each tent are private open air bathrooms with a traditional bucket shower (filled with piping hot water for daily showers) and a flush toilet. Each tent features a private sitting area, which offers a beautiful view over the riverbed. The main lodge has a dining area, bar and lounge with small library. A covered seating area at the edge of the escarpment is popular, providing guests with a breathtaking view over the Boteti River that attracts many zebra and wildebeest herds during the dry months. There is a small plunge pool built with natural rocks and a game viewing hide which offers a close yet safe view across the river.

Activities at Meno A Kwena include game drives into the Makgadikgadi National Park and game viewing from the floating hide on the Boteti River. In addition they offer a San cultural activity with a community from Xai Xai who share their traditions and give an insight into survival in the desert. For stays of 3 nights or longer full day trips with a picnic lunch can be arranged to Makgadikgadi & Nxai Pan National Parks. Camp will use discretion in deciding whether guests explore the Khumaga Area or Nxai Pan area depending on where game viewing is best. As a general guide, Khumaga is better during the dry season and Nxai Pan more likely to be explored during green season. Seasonal (July to October) overnight camping excursions to the salt pans are also available on request. Please note these activities must be pre-booked in advance and can't be arranged on arrival in camp.

Meno A Kwena's informal atmosphere makes for a very relaxing stay after the hectic round of activities at many camps. The camp is ideally situated on the bank of the Boteti River where guests can relax and enjoy seasonal game viewing from the comfort of their own room or the floating hide.

Please note that due to the scheduled road transfer times, Meno A Kwena don't offer an activity on the afternoon of arrival but rather give guests the opportunity to spend the afternoon in camp to take advantage their unique location.

AREA DESCRIPTION – MAKGADIKGADI AND BOTETI

Although this area was also once part of the great super lake, it is quite different in character to the Makgadikgadi Salt Pans. To the west of Nwetwe Pan lies open grassland which is home to a wide range of animals as it incorporates both desert and riverine habitats. The grasslands give rise to a dense riverine forest on the banks of the Boteti River. During periods of above average rainfall, the Boteti River is one of the few drainage systems that carry the Okavango floodwaters out of the delta into the Kalahari Desert. The Boteti River lies right in the middle of these great vast thirst lands where water is priceless thus attracting some of Africa's last remaining great wildlife populations.

From the Kalahari side on the open plains you may see hartebeest, gemsbok and springbok as well as lion, cheetah, kudu, giraffe, zebra and wildebeest amongst others. The timing of your visit is significant as the seasonal movement of wildlife varies throughout the year. Following the annual summer rains from November to April, wildlife tends to disperse away from permanent surface water, moving to richer pastures in the Kalahari where rain-filled pans sustain them during the peak breeding season. The Makgadikgadi becomes the summer headquarters for thousands of zebra and blue wildebeest. However during the dry winter months after the outlying pans have dried up, the main herds of elephant, zebra and wildebeest (and their accompanying predators) are found in the corridor of the Boteti River.

Days 3 & 4: SANGO SAFARI CAMP, Khwai Community area adjacent to Moremi Game Reserve (Fully Inclusive)

Travel time: Meno A Kwena – Machaba Camp approx 2 hour road transfer to Maun connecting to a 30 minute flight

After a leisurely breakfast you transfer back to Maun * please note that there may be a short waiting time in Maun before your light aircraft transfer * Connect to your light aircraft flight to Khwai Community area where you stay for 2 nights on a fully inclusive basis for some action packed wildlife viewing in one of the Okavango Delta's best big game areas.

Please note that the flight is booked on a 'seat rate' basis and therefore flight times are not scheduled until the day prior to flying, the lodge management will arrange your activities and transfers accordingly. Please note that there is a strict luggage restriction on all light aircraft flights of 15kg per person in soft bags, plus hand luggage.

Sango Safari Camp is nestled in the shade of the trees overlooking the Khwai River. Situated on the outskirts of the traditional village of Khwai and on the border of Moremi Game Reserve, the camp offers guests the perfect base from which to explore the wildlife and culture of this unique habitat.

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This intimate safari camp is named for the Sango Family, some of the original inhabitants of the Khwai area, and now part owners of the camp. Guests will have the chance to learn firsthand about the unique lifestyle and experiences that come from living and growing up in one of the most wildlife rich areas of Botswana.



Accommodating 12 guests in 6 en-suite meru tents, Sango Safari Camp is designed in the style of the classic tented safari camp of days gone by. The previous open-air bucket showers were upgraded to a solar water heating system in each tent to capture the heat from the strong African sun.

The main area is comprised of an open lounge/dining tent and an elevated pool deck as well as a viewing platform from which to enjoy views across the Khwai River and floodplains. With its hand crafted furnishings and classic styling Sango Safari Camp aims to rekindle the atmosphere of the luxury mobile safari camp, successfully blending the rustic with the luxurious.

With the Khwai River forming a natural border between the world famous Moremi Game Reserve and Khwai Concession, animals can travel freely through this vast unfenced wilderness. Situated on the river overlooking the Moremi and with access to both these magnificent wildlife areas, Sango Safari Camp is focused on delivering an exceptional wildlife experience to our guests. The camp's location allows guests to take advantage of a host of wildlife activities which include open vehicle game drives both in the Moremi and in the Khwai concession area, guided bush walks and night drives.

With a combination of permanent water, seasonal floodplains, open grasslands, riverine forests, and dry woodlands this incredibly rich habitat supports a diversity and abundance of mammals and birds rarely matched in northern Botswana. All activities are subject to seasonal availability and weather conditions during the month of travel, walking and mokoro activities may be limited in the wet season due to dense vegetation and limited visibility and some activities will need to be pre-booked before travel.

AREA DESCRIPTION – KHWAI COMMUNITY AREA

The Khwai Community area lies just north of the Moremi Game Reserve and is easily accessible via the North Gate of the park. Although the Khwai area is not officially part of the Moremi Game Reserve it can be seen as an extension of it as there are no fences and animals are free to roam. Khwai was established by the former inhabitants of the reserve (the River Bushmen) and is now managed by the community through the Khwai Development Trust. The wildlife experience in Khwai is the same as inside the reserve with the key advantage being the freedom to participate in walking safaris, off-road driving and night drives as the area is not governed by National Park rules.

The vegetation is varied, with dry land complemented by permanent and seasonal swamplands, resulting in an excellent diversity of both wildlife and birdlife. Game is more concentrated around the permanent water during the dry season (Apr - Oct) with it becoming very hot in the later months. The rainy season (Nov - Apr) invigorates the lush scenery with wild flowers, dramatic thundershowers, spectacular sunsets and the birthing season brings great predator and prey interaction.

**Days 5 & 6: KANA KARA, northern Okavango Delta
(fully inclusive)**

**Travel time: Sango – Kana Kara:
Approx 40 min flight**

After breakfast and a possible morning activity (flight time permitting) light aircraft transfer to Kana Kara Camp where you spend the following 2 nights on a fully inclusive basis.



Kana Kara is situated in a large private concession in the northern region of the Okavango Delta, between the Selinda Spillway and the Vumbura River. The camp offers the simplicity and intimacy of a luxury mobile camp, offering a true escape from modern conveniences.

On the banks of the lagoon is the camp's open air boma, where all meals are prepared on open fires and guests can participate in cooking for a more interactive experience.

Activities from camp include morning mokoro excursions and exploration of the numerous islands on foot. Being poled through the delta's channels by mokoro is an essential delta experience, while exploring on-foot helps guests experience the finer details of the landscape and area while on the search for game. In the afternoons, guests are offered a game drive with sundowners out in the bush for total relaxation.

AREA DESCRIPTION - OKAVANGO DELTA

The Okavango Delta is one of the world's largest inland deltas situated in the middle of the largest stretch of continuous sand in the world - the Kalahari basin. This oasis in the middle of the desert is a rich yet fragile ecosystem, providing a life source for an incredible variety of wildlife. A wealth of species have adapted to the contrasting conditions created by living in the harsh Kalahari desert which is transformed annually with the arrival of the delta flood waters originating in Angola.

The Okavango wetland encompasses Moremi Game Reserve and surrounding regions divided into areas known as Private Concessions. These concessions are wildlife management areas, carefully administered to balance the growing community's development and conservation, whilst empowering citizens through sustainable tourism. Many of the exclusive lodges in Botswana are situated within these concessions in the delta, providing an unparalleled wildlife experience - exclusive and remote, avoiding mass tourism and exploitation. Flood levels fluctuate dramatically throughout the year, with high water levels peaking in the central Okavango during the dry winter months and water levels at their lowest during the later summer months, contrary to the seasonal rainfall. The landscape, activities and game viewing vary considerably throughout the delta depending on your location, the season and flood levels. Some areas have larger tracts of permanent dry land which generally means there is more focus on land based activities (game drives) and big game viewing. Lodges situated on islands deep in the delta concentrate more on water activities such as mokoro excursions, walking, boating, fishing and bird watching. Those lodges situated on the outer fringes of the delta, referred to as the 'seasonal' delta, offer varied experiences at different times of the year - more water based during high flood levels and more land based as the flood recedes.

Game is more concentrated around the permanent water during the dry season (Apr - Oct) with it becoming very hot in the later months. The heronries become active as the migrant birds return to Botswana from September through November, and general bird watching is excellent throughout the summer months. The rainy season (Nov - Apr) invigorates the lush scenery with wild flowers, dramatic thundershowers, spectacular sunsets and the birthing season brings great predator and prey interaction.

Days 7 & 8: CHOBE BAKWENA LODGE, Chobe River area
(Fully Inclusive)

Travel time: Kana Kara – Chobe Bakwena
approx 80 mins flight

After breakfast and a possible morning activity (flight time permitting) light aircraft transfer up to Kasane Airport where you are met by a representative from Chobe Bakwena and transfer to the camp where you spend the following 2 nights on a fully inclusive basis.

Chobe Bakwena Lodge is an eco-luxury retreat surrounded by the Chobe National Park on the banks of the Chobe River near the village of Kazungula. The name Bakwena embraces the surrounding culture of Botswana, meaning 'people of the crocodile' and is also one of the largest tribes in Botswana.

Chobe Bakwena Lodge comprises of 10 roundavel style chalets, 2 of which are family units, all situated under the shady canopy of Acacia trees. Each chalet site has been selected for its river view and is

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surrounded by indigenous riverine bush. Built around both ecological and traditional African principles, each chalet offers laid-back luxury with its own raised deck overlooking the river and built-in daybeds offering ample opportunity to absorb the changing moods of the Chobe. Each chalet has an interior bathroom opening onto an outside garden with an outside shower.



The personal touch of owner-managers can be felt from the hand-selected furniture to the food served at meal times where simple, African-fusion dishes, inspired by traditional Setswana cuisine are offered. The swimming pool and main area with its lounge, restaurant and Rain Tree bar overlooking the river offers guests a relaxed atmosphere to unwind in.

Activities on offer include game drives into Chobe National Park or river cruises on the Chobe River. Please note that inclusions depend on your booking basis/package, please discuss with your consultant. Further activities, such as fishing trips, bird watching, nature walks, cultural tours and visiting Impalila Island are possible at an additional cost.

AREA DESCRIPTION - CHOBE

The Chobe River Front is a remarkable wildlife area due to the permanent water source of the Chobe River. However its accessibility from Kasane and neighbouring towns of Victoria Falls and Livingstone has created quite a busy tourist area with larger hotels and lodges than you find in the more remote Okavango Delta. The spectacle of all the animals coming to drink and frolic at the water's edge is one to behold, particularly in the dry season (May - Oct) where water is scarce away from the river. It is an area famous for its abundance of elephants, a variety of predators and, in addition, you are likely to see herds of buffalo and possibly even roan and sable antelope. In the rainy season (Nov - Apr) the game is much less concentrated at the river as the wildlife spread throughout the greater area of Chobe National Park due to availability of surface water from nearby pans.

This assists the vegetation on the riverbanks in recovering from the massive herds that are attracted to the area in the dry months. The summer rains bring beautiful wild flowers, exquisite scenery, impressive bird life and an abundance of young animals usually born around November/December. The spectacular Chobe sunsets alone are worth a visit to the area.

Please note that activities are restricted within the national park in accordance with government rules and regulations: these include no driving off-road, no walking and no driving after dark.

Days 9 & 10: GORGES LODGE, Victoria Falls, Zimbabwe (Fully Inclusive)

**Travel Time: Chobe Bakwena – Gorges Lodge
Approx 2 hours road transfer (excluding border formalities)**

After breakfast you are collected at a pre-appointed time at Chobe Bakwena Lodge reception by a representative from Wild Horizons and transfer across the border into Zimbabwe to Victoria Falls town and then continue on with a Gorges Lodge transfer out to the lodge.



Gorges Lodge is a small property situated on a natural outcrop overlooking the Batoka George where the Zambezi cuts its way downstream after falling 111 meters down the Victoria Falls. The views are stunning from each cottage.

The lodge is exclusively positioned atop the escarpment of the Zambezi River gorge a few kilometres downstream from Victoria Falls. The local environment comprises of unspoiled riverine vegetation inhabited by numerous species of wild animals and birds. The area is home to the Black Eagle and the rare Taita Falcon.

Gorges Lodge welcomes a total of 20 guests in 10 stone and brick thatched en-suite chalets situated along the edge of the gorge with verandas overlooking the river. There are 8 twin and 2 double chalets. Four of the chalets are double storey with a bedroom upstairs and a bath and dressing room below.

Gorges Lodge offers an all-inclusive rate which includes accommodation, meals, one daily return transfer to the town centre and a choice of 2 activities per day from the following: a guided tour of the Victoria Falls, curio shopping at the craft village, visit to the local village, a school tour, traditional dancing display, gorge walk with snacks, black eagle viewing with sundowners and snacks and a sundowners cruise on the Zambezi River. While staying at Gorges, guests have the opportunity to experience more than the usual activities in Victoria Falls. One of the highlights is to visit the nearby Chisuma Village to gain insights into some of the real life daily activities of a typical Zimbabwean rural community.

Your time in camp can be spent enjoying the entertainment by a pair of Verreaux's Eagles nesting in the gorge opposite the lodge that provide guests with amazing displays of their aerobatic skills and courtship rituals, often at eye level. The eagles are not the only birds resident here – lanner falcons, peregrine falcons and augur buzzards also call the gorge home. In addition guests can explore the area around the lodge accompanied by a guide and when done enjoy refreshments and freshly prepared snacks while watching the sun set at Peregrine Point.

AREA DESCRIPTION – VICTORIA FALLS

Victoria Falls town lies on the southern bank of the Zambezi River at the eastern end of the Victoria Falls. It is a lovely tourist town which is easy to explore on foot and which offers a wide range of activities from the challenge of white water rafting and bungi jumping, to the awe-inspiring elephant back safaris and sunset cruises. It has something for everyone

The Victoria Falls are one of the Seven Wonders of the World and is the largest sheet of falling water on earth - a spellbinding and mesmerizing spectacle. The sheer mass of water cascading down the 100m drop across nearly 2km makes a thunderous roar and creates a magnificent spray of water that can be seen for miles - hence the local name 'mosi oa tunya' meaning 'the smoke that thunders'.

Access to Victoria Falls is within easy walking distance from the town centre. Water flow over the falls varies throughout the year. The river's annual flood season is February to May when the spray can reach a height of over 400m, this is spectacular from above but it makes it very difficult to see the falls at ground level as it is under a heavy shower/mist. Water levels start dropping in August and are at their lowest October - December when much of the rocky face becomes dry. At times of low water, the falls are best viewed from the Zimbabwe side or from Livingstone Island.

Day 11: END OF ARRANGEMENTS
Safari Ends Victoria Falls Airport

Travel time: Gorges Lodge – Victoria Falls Airport
Approx 20 minutes by road

After breakfast and a morning activity (time permitting) you will be transferred to Victoria Falls Airport for own onwards travel arrangements.

Special Notes

Shared Transfers and Activities

Road, boat, air transfers and activities are quoted on a seat basis (on a shared basis and NOT private) unless otherwise requested or specified. Private charters/transfers can however be requested at an additional cost. Passengers may have various stops en-route to a destination adding to the duration of the transfer. International flight connections are accounted for in the daily schedules.

On shared transfers all the flight times are arranged a day before travel to avoid endless schedule changes. The transfer or charter company reserves the right to specify departure and arrival times.

Weight and Luggage restrictions

Please advise upon requesting a quotation where a traveller **weighs over 100kg**, as well as at time of confirming the booking, as it may be necessary to cost in an additional seat on internal flights for the passenger's safety and comfort.

Luggage is restricted on flight transfers to **20kg per person in soft bags**, which includes all hand luggage and camera equipment. Please refer to your itinerary notes, as in some instances, and in some countries, such as Zambia and Zimbabwe this limitation is decreased to 15kg per person. Please note that luggage in

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excess of the above restrictions shall result in additional costs for transport and/or storage and should be arranged in advance. Note that laundry can be done on a daily basis at most camps and lodges.

Health

Please confirm that all Clients are medically fit, in good physical and mental health and that there is nothing which renders him/her unfit to undertake the tour at the time of booking. Any Client with a pre-existing medical condition or illness must declare the true nature of such conditions to the Company before the commencement of the tour. The Client is responsible for attending to any medical condition which he/she may have and must consult with his/her physician in respect of all medical conditions which might be affected by his/her participation in the tour, activities or associated activities.

The Client accepts that certain areas included in the tour are malaria-infected areas and that he/she should take reasonable anti-malaria precautions.

Insurance

Travel, cancellation and health insurance are highly recommended for all Clients.

Visas/Passports/Travel Documents

The Client is solely responsible to ensure that his/her passports, visas, insurance cover and vaccination certificates, (and any other travel documents and/or requirements of any nature whatsoever) are valid for the duration of the tour and in the countries to be visited.

Arrival and Departure Details

It is imperative that we have the correct International/Regional arrival and departure details for the clients in order to plan the itinerary and ensure efficient onward transfers. Costs may be incurred if these details are not given on quotation, or if they change subsequently.

TERMS AND CONDITIONS

We require that you have read and understood our full **SAFARI INFORMATION** and **TERMS AND CONDITIONS** before confirming the itinerary and commencing the safari. However we would like to highlight the following important notes.

EXCLUSION OF LIABILITY

In terms of the trading conditions, and any contract(s) concluded pursuant hereto, the Company acts as a booking agent only, for and on behalf of the Client in procuring services. The Company utilizes the products of various travel Subcontractors. The Company does not provide any direct services to the Clients as its services are limited to procuring and compiling tour packages for its clients.

While the Company makes every effort:

- to engage quality Subcontractors among the airlines, hotels, tour operators and other service providers to constitute the itinerary of the tour; and
- to ensure that the various services that constitutes the tour package will be carried out efficiently and as advertised;

it does not have direct control over the provision of services by Subcontractors and shall not be liable for *inter alia* any loss, damage, injury, additional costs, delay or irregularity that may be occasioned by an error or default, act or omission of any Subcontractor in carrying out the logistics of the tour package, or associated activities.

Payment Terms

Bookings must be confirmed in writing by fax, email and/or registered letter and the deposit payment must be received before the Company can confirm in full to all subcontractors. Once the deposit is received and the booking is confirmed, all terms and conditions apply and our cancellation policies will be in immediate effect.

By confirmation of the booking, the Client acknowledges that all terms and conditions of the Company have been provided and accepted.

The full amount of the tour is payable not less than 60 days prior to the date when the tour commences.

In the event that a booking is not paid in full as per the above payment terms the Company reserves the right to refuse the Client(s) participation in the tour, and the client will be liable for any applicable cancellation fees.

CANCELLATIONS

All cancellations should be made in writing and will only be deemed effective upon acknowledgment of receipt by the Company.

Cancellations will be subject to the following penalties:

- 20% of the total booking fee shall be payable immediately upon confirmation.
- 50% of the total booking 45 - 90 days prior to commencement of the tour.
- 100% of the total booking 44 days or less prior to the commencement of the tour.

Standard Cancellation fees shall apply in instances of postponed departure dates.

RESERVATIONS

Please be advised that for any quotes, no provisional bookings have been made unless otherwise specified by your consultant. Accommodation is subject to availability at the time of the booking.

Costs quoted are subject to change at any time due to *inter alia* excessive exchange fluctuations, fuel costs, taxes, levies, government regulations, rate of exchange, and factors that are imposed upon us by our suppliers and government that are beyond our control.

Provisional bookings will be held for a period of 12 days (unless otherwise advised), where after confirmation of the booking and payment of a 20% non-refundable deposit will be required to secure the booking, failing which the booking will be cancelled.

Clients are to advise the Company at the time of requesting a quotation, and of making a booking, of the ages of all children (under the age of 21 and as at the time of travel) that will be participating in the tour, together with their date of birth, as not all lodges accept children, and there may be restrictions or conditions applicable. Some properties will require that children under the age of 18 share with an adult.

It is recommended that optional additional activities should be requested at the time of requesting a quotation and/or making the booking, specifically in Livingstone or Victoria Falls e.g. sunset cruise, to guarantee availability of such activities.

All Clients should allow a minimum 2 - 3 hours connection time in Johannesburg for international flights. Please ask your consultant to check your flight details before booking.

With confirmation of the booking the Client accepts that the tour carries inherent risks, and that the Clients voluntarily assume all risks, which are associated with the tour. All Clients will be required to sign indemnities at the various camps/lodges/service providers, and abide by the Operators Code of Conduct in order to ensure their safety.

On confirmation of a booking, the Company requires personal information with respect to each and every Client e.g. Medical Conditions, Dietary requirements, Travel Insurance details and Emergency contact details. Please complete the Booking form on confirmation of a booking. By choosing not to complete and submit this information to the Company the Client will compromise the Company's response time in the event of an emergency.

With confirmation of the booking the Client confirms that he has read, understood and accepted the terms and conditions of the Company and its Subcontractors.